# Investor Presentation July 2016

# Türk Telekom



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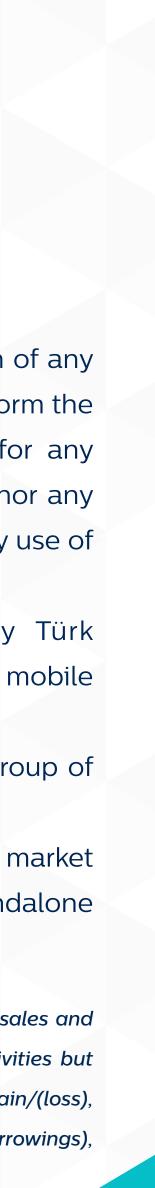
These materials contain statements about future events and expectations that are forward-looking statements. Any statement in these materials that is not a statement of historical fact is a forward-looking statement that involves known and unknown risks, uncertainties and other factors which may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Except to the extent required by law, we assume no obligations to update the forward-looking statements contained herein to reflect actual results, changes in assumptions or changes in factors affecting these statements. This presentation does not constitute an offer or invitation to sell, or any solicitation of any offer to subscribe for or purchase any securities and nothing contained herein shall form the basis of any contract or commitment whatsoever. No reliance may be placed for any purposes whatsoever on the information contained in this present or employees nor any other person accepts any liability whatsoever for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection therewith.

The PSTN services and wholesale broadband services are provided by Türk Telekomünikasyon A.Ş., the retail internet services are provided by TTNET A.Ş. the mobile services – are provided by Avea İletişim Hizmetleri A.Ş.

Türk Telekom<sup>®</sup> brand used in this presentation is the joint brand of Turk Telekom Group of companies. All group companies's legal entities remain intact.

There may be differences between the data provided in this presentation and ICTA's market reports. These discrepancies are due differences in basis of financial reporting (standalone vs. consolidated) and differences in ARPU calculation methodologies.

Note: EBITDA is a non-GAAP financial measure. In this presentation, EBITDA represents revenue less cost of sales and other operating expenses plus other operating income/(expense) plus income/(expense) from investing activities but excluding financial income/(expense) presented in other operating income/(expense) (i.e., foreign exchange gain/(loss), interest income/(expense) and discount income/(expense) on receivables and payables excluding financial borrowings), depreciation, amortization and impairment, income on unconsolidated subsidiaries and minority interest.



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# **Türk Telekom Highlights**



Most valuable telco brand for



Leading COMPANY IN TURKEY

Q P

Offering Integrated telecom services **98%** Fixed line household coverage

2

SUBSCRIBERS

\* Homepass includes FTTC & FTTH/B



## **Turkey's Pioneer Convergence Player**



Türk Telekom

Integrated business lines



Joint fixed & mobile network management

\* Based on the consent of the customers

**Unified Brand** 



Joint customer database\*

Integrated distribution channels (one-stop shop)



## Strong Start to the Year

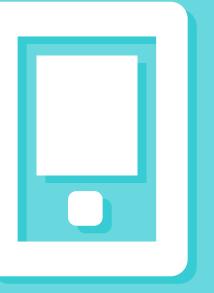
### Robust net add performance in all segments, record quarterly net adds in Home TV



Broadband

**197K** in Q1 '16 **587K** in the last 12M <u>Mobile</u> **461K** in Q1 '16 **1.1mn** 

in the last 12M





### Home TV

83K in Q1 '16 186K in the last 12M

5

## **Financial Performance**

TL mn	2015 Q1	2015 Q4
Revenue	3,434	3,867
<b>Revenue</b> (exc.construction adjustment) <sup>1</sup>	3,395	3,706
EBITDA <sup>2</sup>	1,329	1,416
EBITDA Margin	38.7%	36.6%
Net Income <sup>2</sup>	27	1,039
CAPEX <sup>3</sup>	313	1,156

(1) Construction accounting adjustment is a non-operational revenue line booked in conjunction with upgrades to fixed line infrastructure, such as the upgrade from copper to fiber based network. (2) Türk Telekom Group Companies reached an agreement with Turkcell Group Companies to resolve court cases, executive proceedings and disputes with a Settlement Protocol. Turkcell agreed to pay TL 225mn (excl. VAT, and SCT and inc. interest, and all dues associated with the protocol). Turkcell settlement had a positive impact of TL 267mn on 2015 Q4 net income and TL 146mn on 2015 Q4

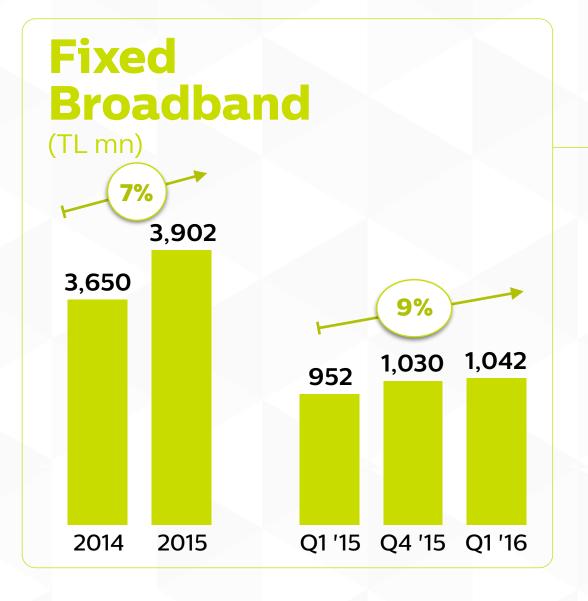
EBITDA.

(3) Excluding license fees for 2015 Q4

~	2016 Q1	Growth (QoQ)	Growth (YoY)
	3,801	-2%	11%
~	3,761	2%	11%
	1,262	-11%	-5%
	33.2%		
	408	-61%	1,430%
	708	-39%	126%



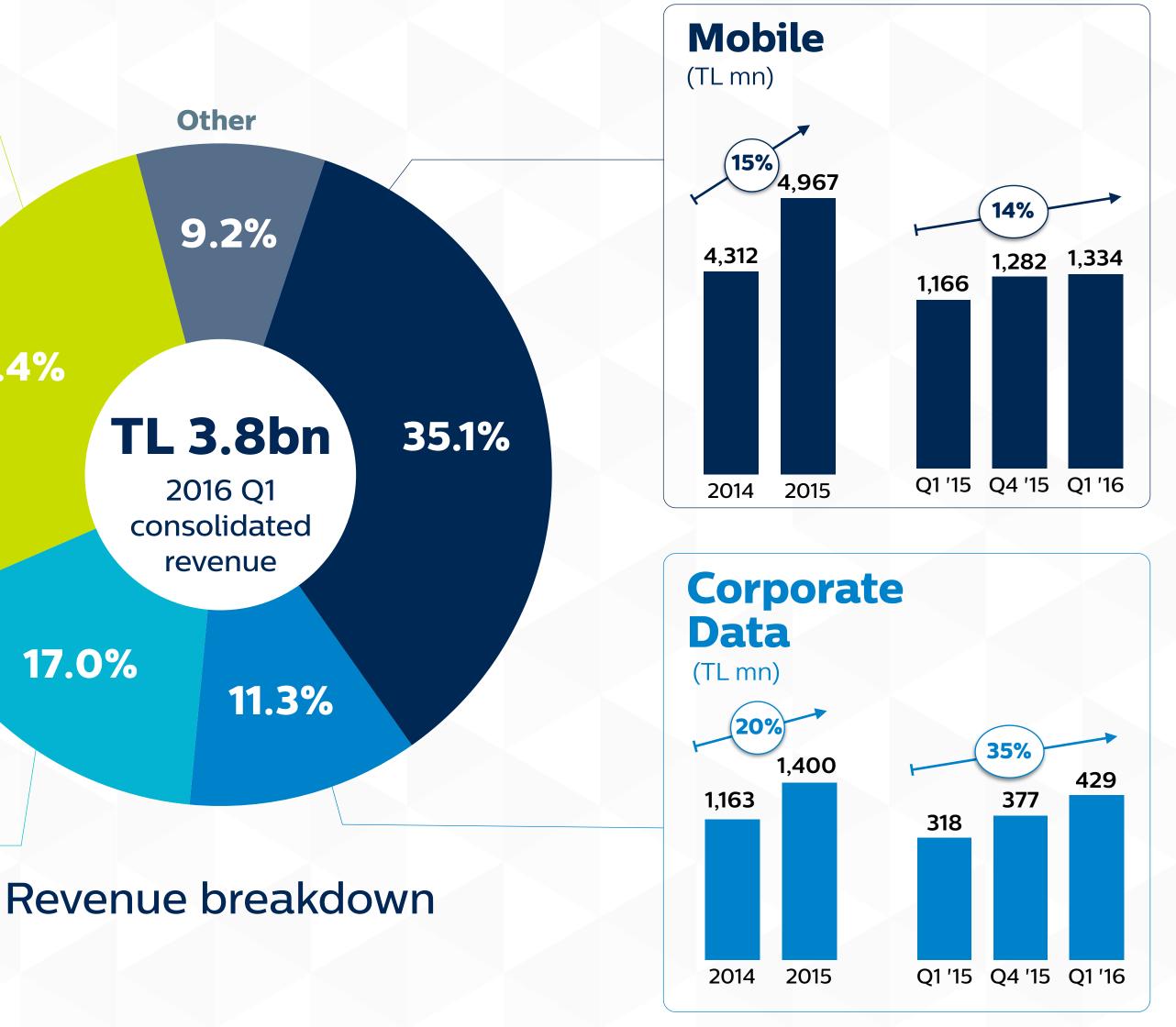
# **Focused on High Growth Areas**



**Fixed Voice** (TL mn) (-10% 3,030 -8% 2,716 702 658 646 Q1 '15 Q4 '15 Q1 '16 2015 2014

27.4%

17.0%





### **Strongest Position in Multiplay Offers** Key building blocks of customer proposition

### **Türk Telekom**

▶ 98% fixed broadband coverage

Nationwide fiber availability

**Broadband** 

Pay TV

**Fixed Voice** 

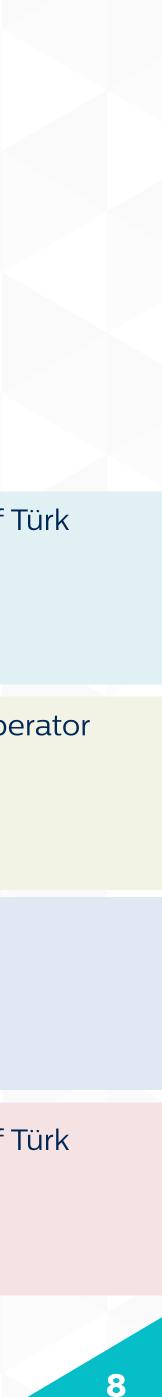
Mobile

- Best in class customer service • Widest variety of value added services
- 900MHz disadvantage eliminated after spe
- Only operator with spectrum market share subscriber market share
- Nationwide fiber network and optimum spe best LTE experience
- Exclusive premium sports content
- Nationwide coverage through IPTV and sate
- Rich content library
- Nationwide fixed voice services
- Additional benefits (data packages, home i other 3<sup>rd</sup> party benefits)
- VOIP available

Other operators' data are from their own publications and ICTA report

#### Turkcell

	<ul> <li>Fiber infrastructure in 15 out of 81 cities</li> <li>Wholesale customer of Türk Telekom</li> </ul>	<ul> <li>Wholesale customer of Telekom</li> </ul>
ectrum auction nigher than ectrum to enable	<ul> <li>Incumbent mobile operator</li> </ul>	Number two mobile op
ellite	<ul> <li>No satellite platform</li> <li>No exclusive premium content</li> <li>Limited access</li> </ul>	No Home TV
insurance and	<ul> <li>Wholesale customer of Türk Telekom</li> <li>VOIP available</li> </ul>	<ul> <li>Wholesale customer of Telekom</li> <li>VOIP available</li> </ul>



Vodafone

## **The Most Diversified Product Portfolio**

Unique position in convergence

### **Robust ARPU Generation**

**Q1 '16 ARPU** 

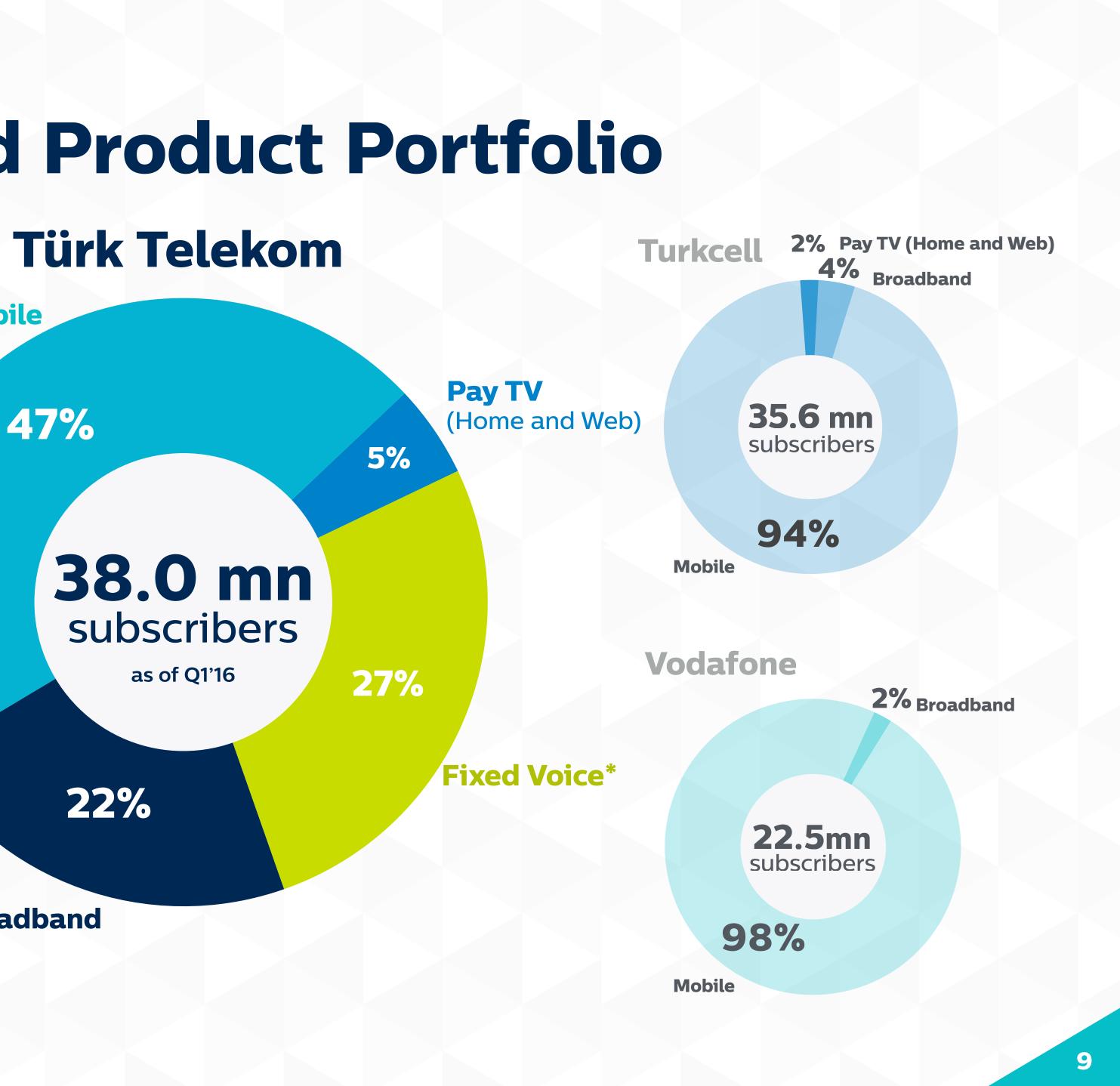
### **Türk Telekom**

Mobile	TL 24.0
Broadband	TL 42.5
Pay TV Home	TL 20.4
<b>Fixed Voice</b>	TL 21.1

Broadband

Mobile

Other operators' data are from their own publications for Q1 '16 \*VOIP is not included

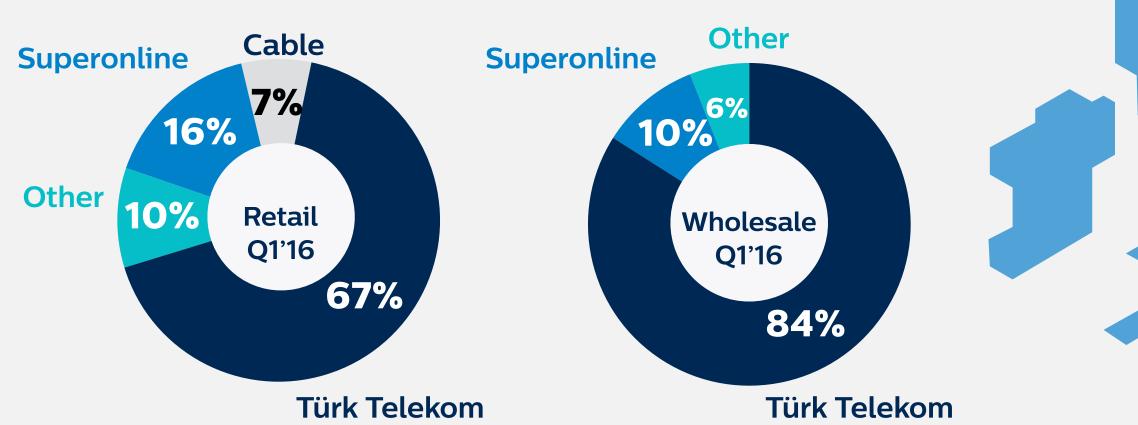


# Business Lines



### **Fixed Broadband Market**

### **Subscriber Market Share**



#### **Subscribers & Avg. Monthly Data** Usage

– Average usage (GB) 📕 Total subscribers (mn)





Europe's household penetration 70%

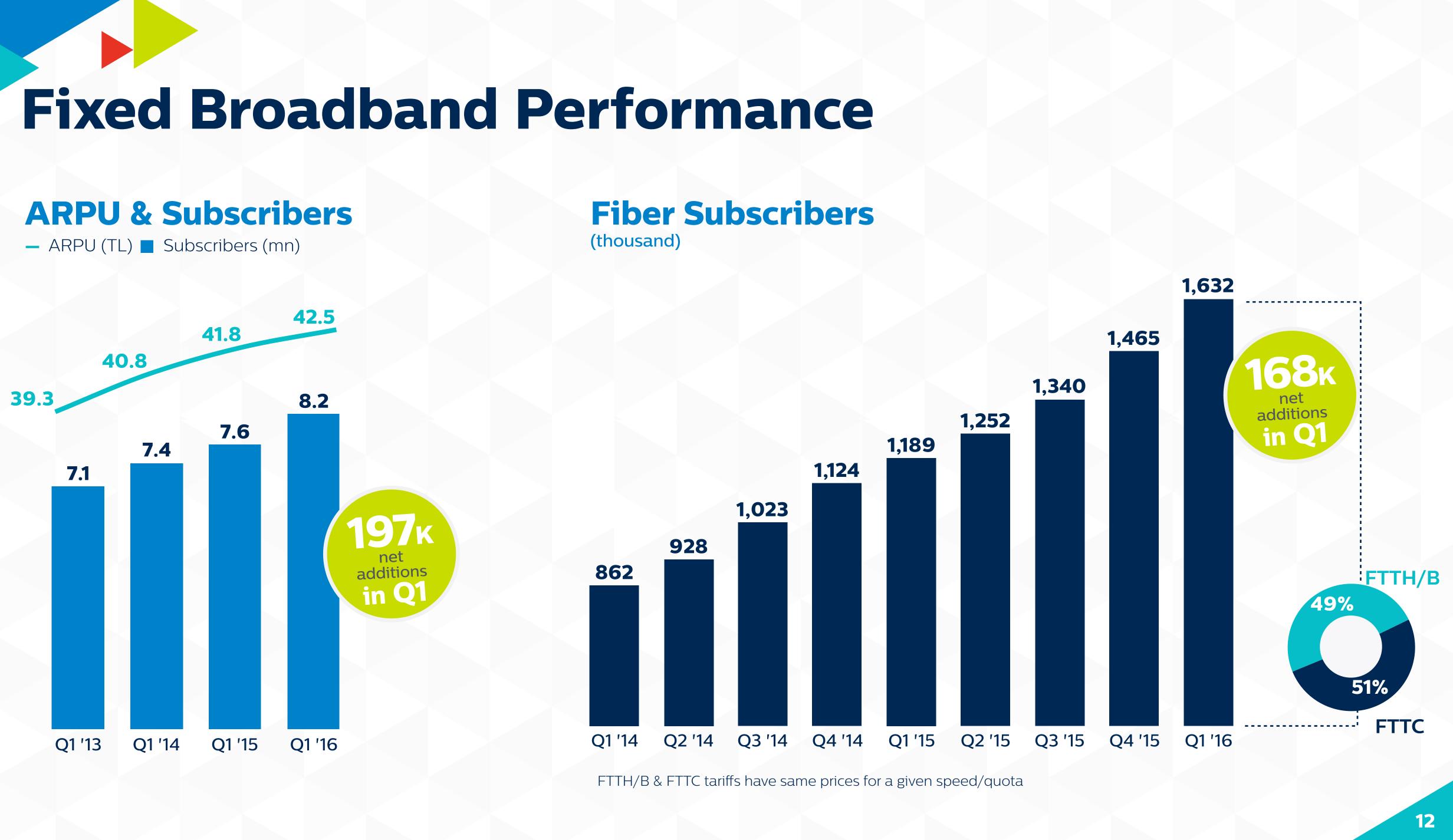
> Average Turkish household size

3.6 people

Turkey's household penetration 44%

Source: Analysys Mason, Q4'15 CEE&WE Telecom Matrix, TR data is from ICTA, Q1'16 Market Report European countries include DK,LT,SP,CZ,SL,SK,BG

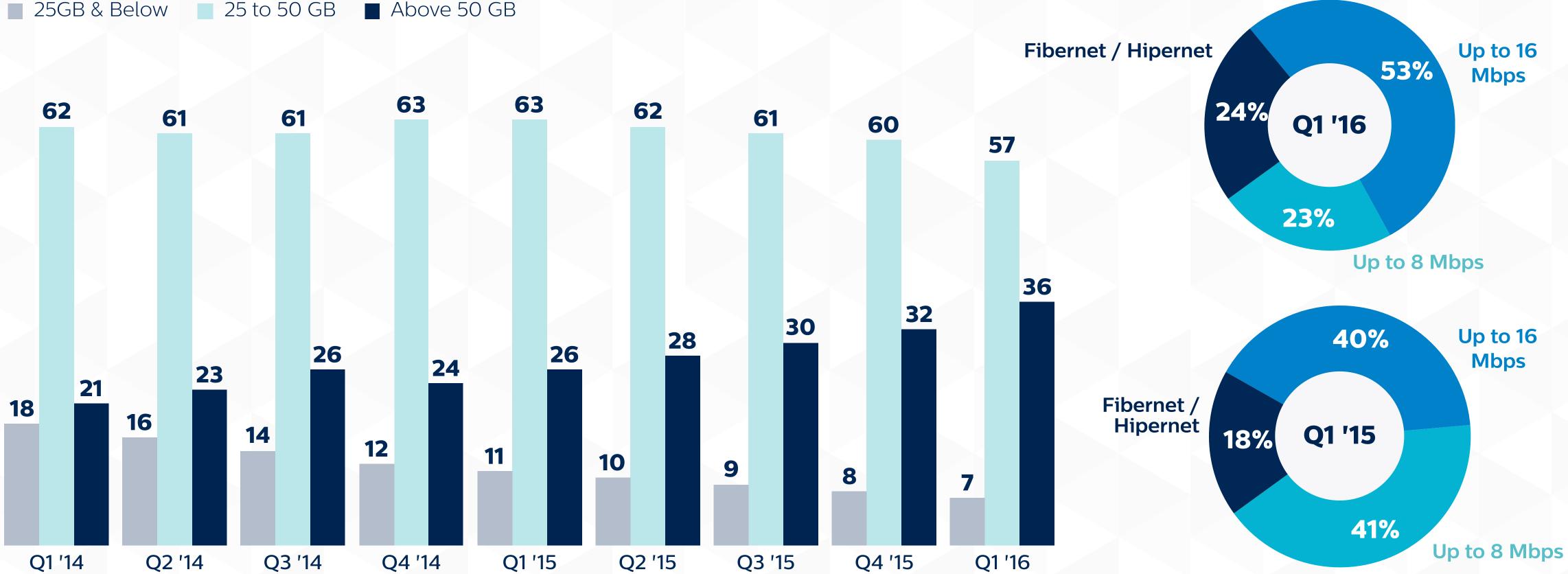




# **Upselling Dynamics in Fixed Broadband**

#### **Fair Usage** (% of Subscribers)

25 to 50 GB 25GB & Below Above 50 GB

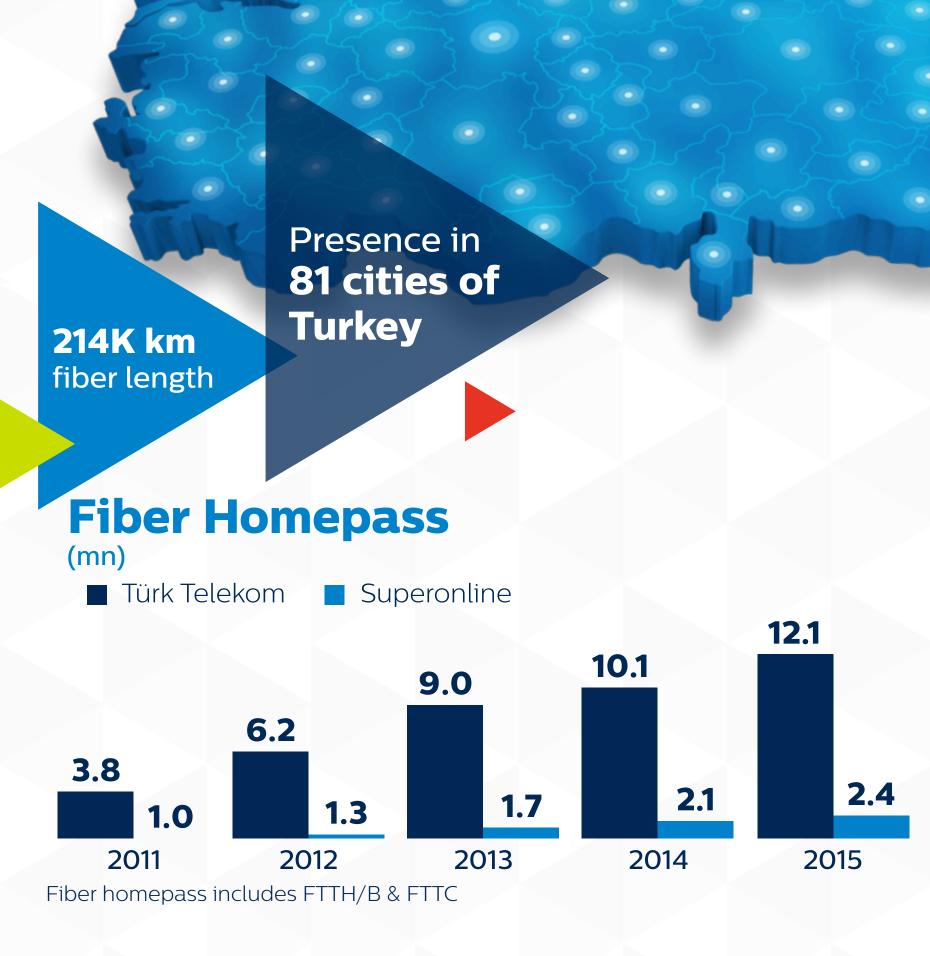


All figures are Türk Telekom's ISP figures

**Speed Breakdown** (% of Subscribers)



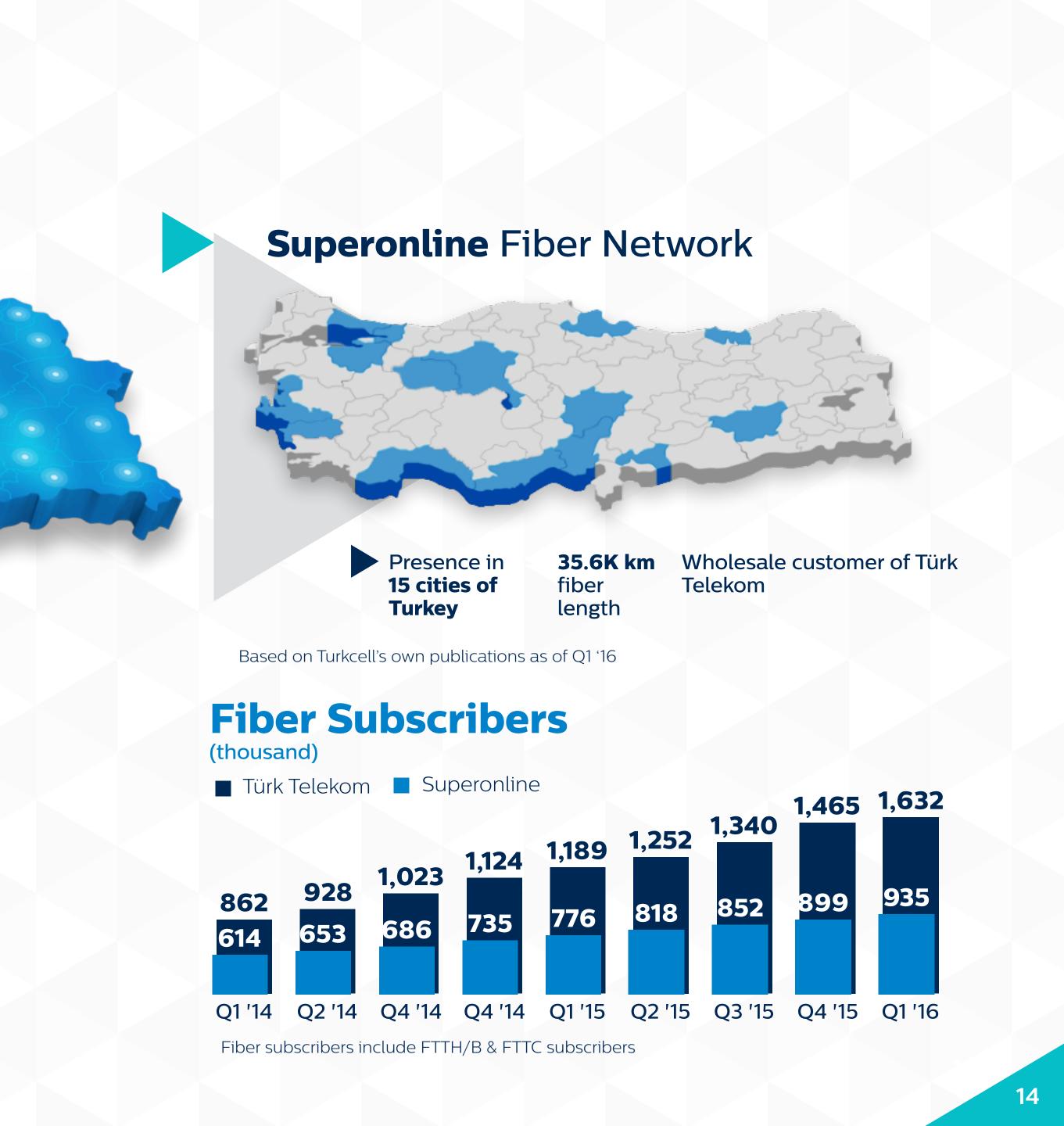
### Nationwide Fiber Türk Telekom Fiber Network



12.4

2.5

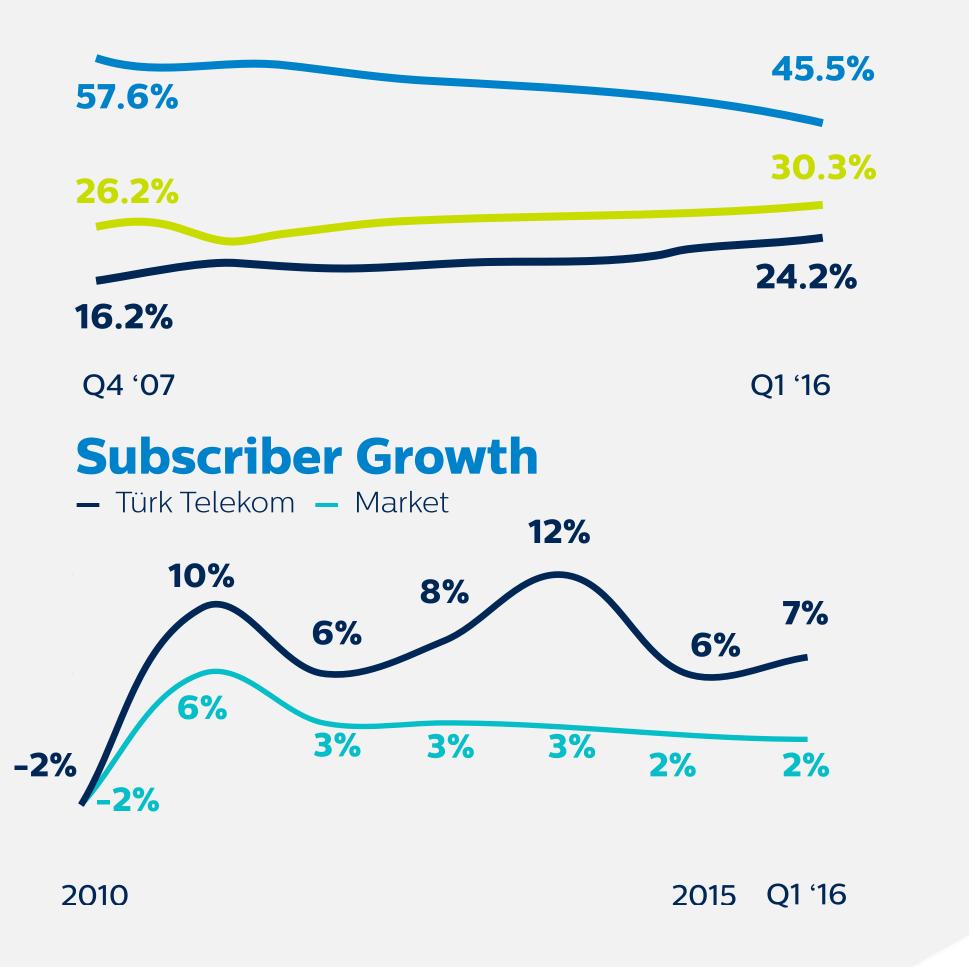
Q1 '16



# **Mobile Market**

### **Subscriber Market Share**

– Türk Telekom – Vodafone – Turkcell



Source: ICTA, Q1'16 Market Report European countries include: FIN,DEN,GRE,AUS,SWE,POR,SWI,IT,GER,NOR,BEL,UK,NL,SP,FR

Europe's mobile broadband population penetration 82%

Europe's population penetration 135%

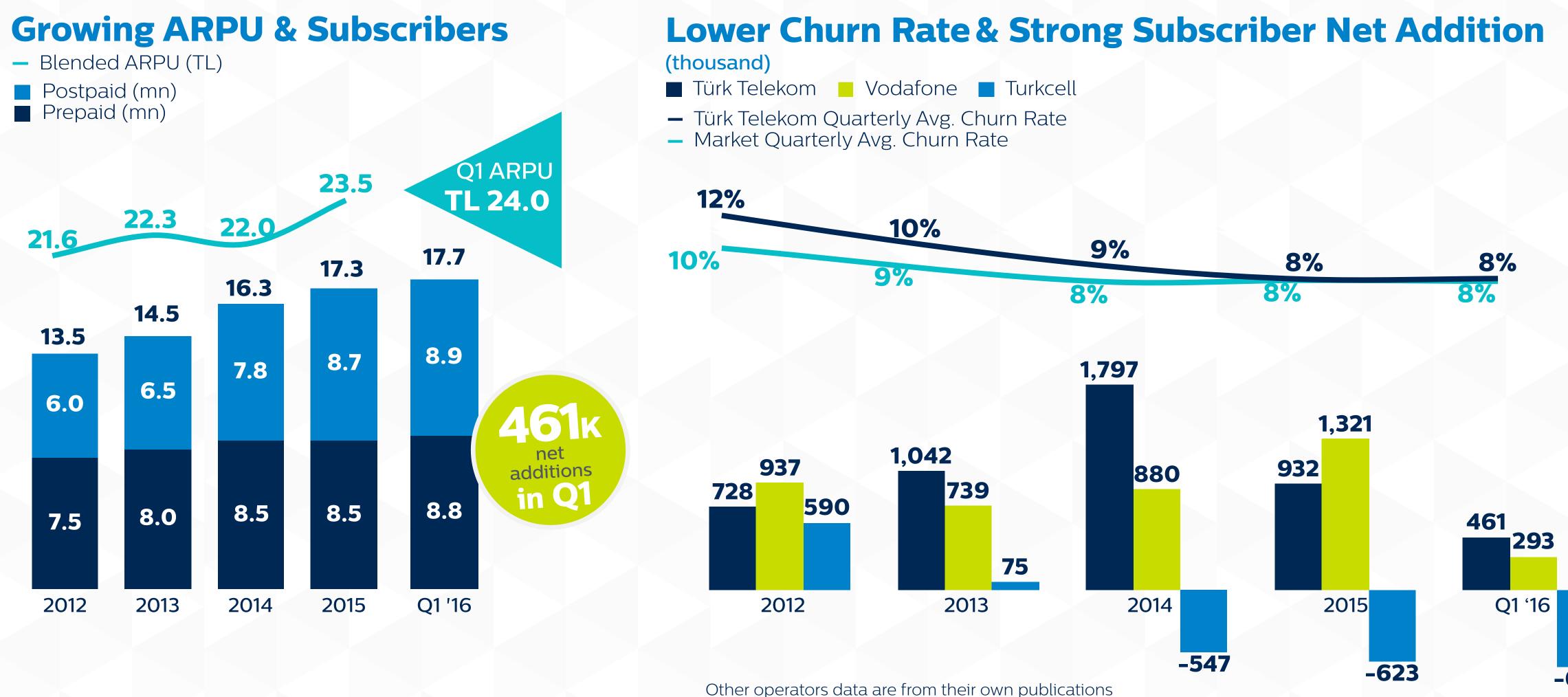
Turkey's mobile broadband population penetration

53%

Turkey's population penetration 94%

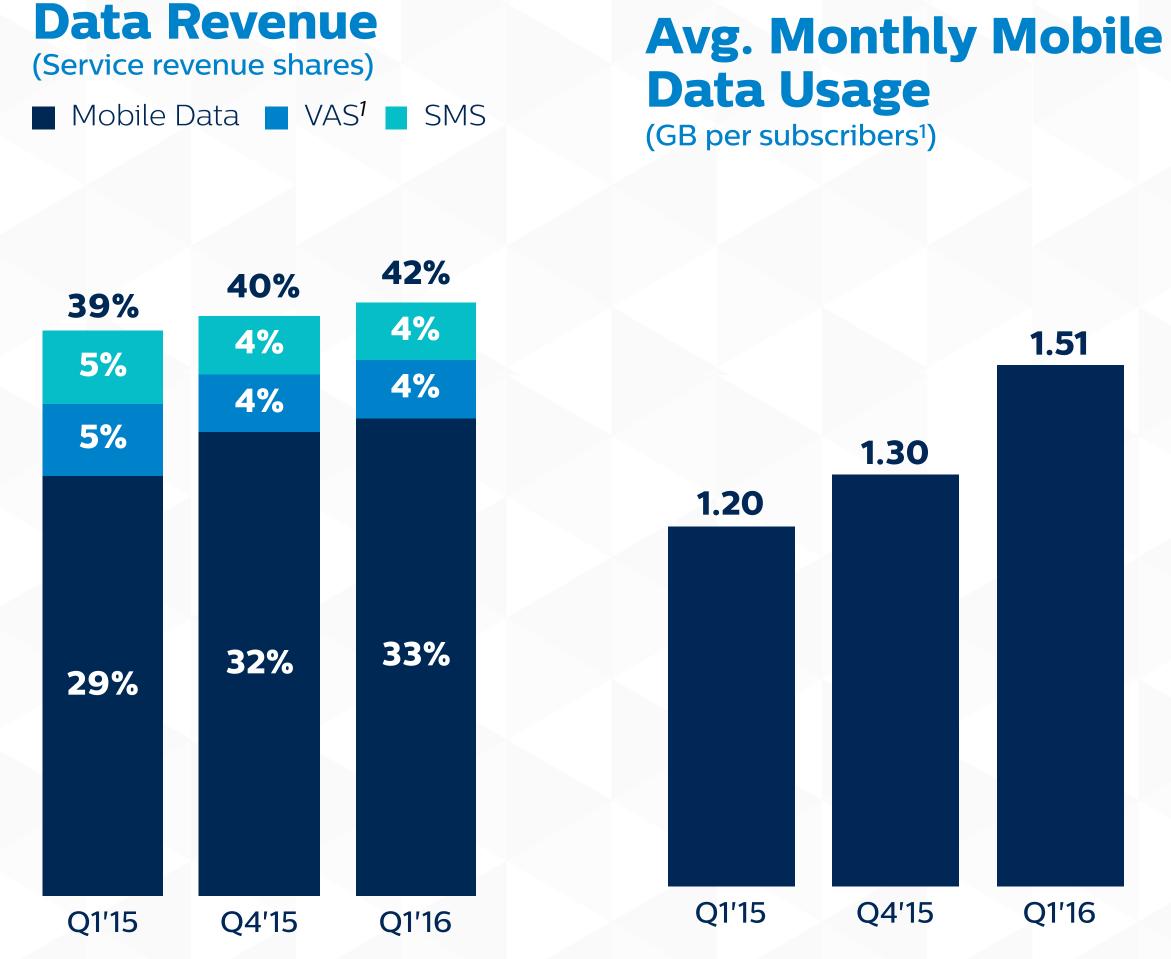


# **Mobile Performance**



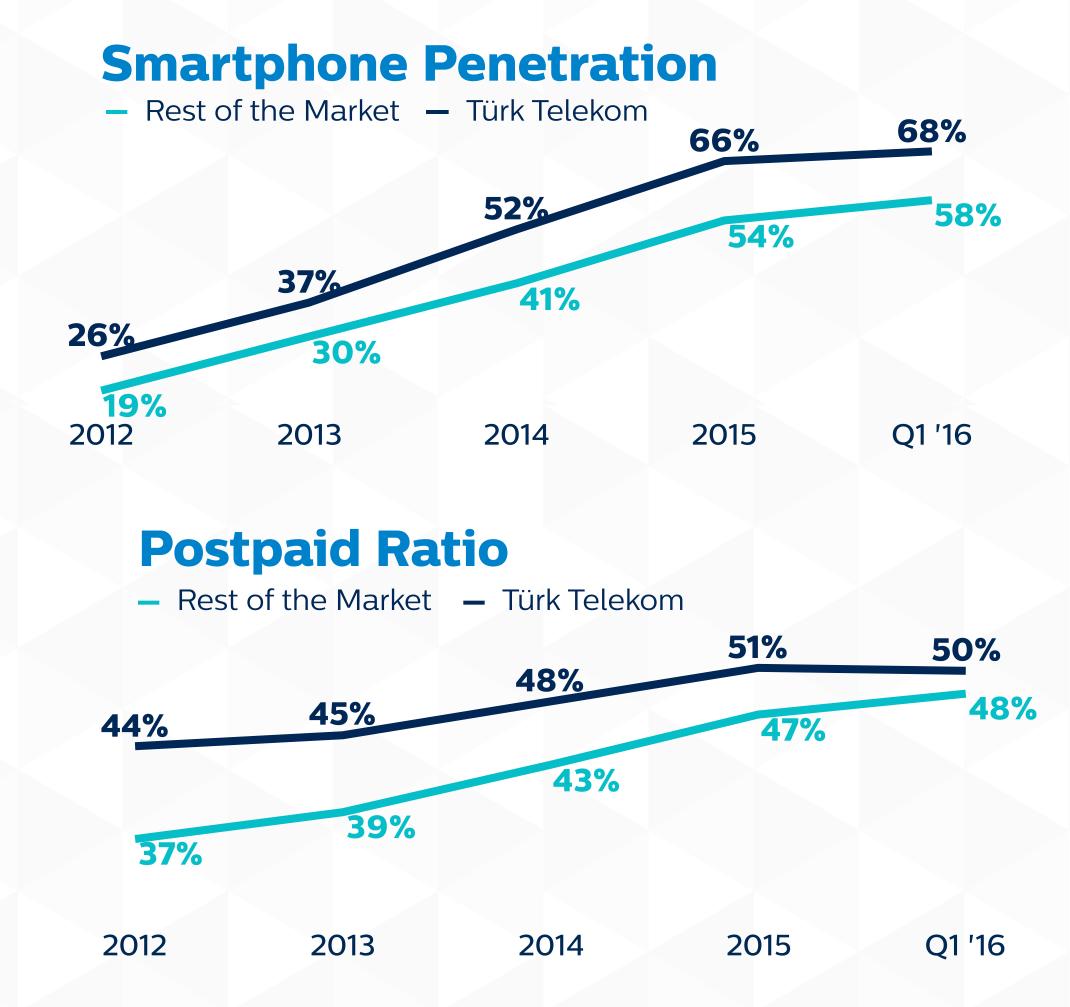


### **Monetizing Data**



(1) VAS, Value Added Services

(1) Türk Telekom smartphone subscribers

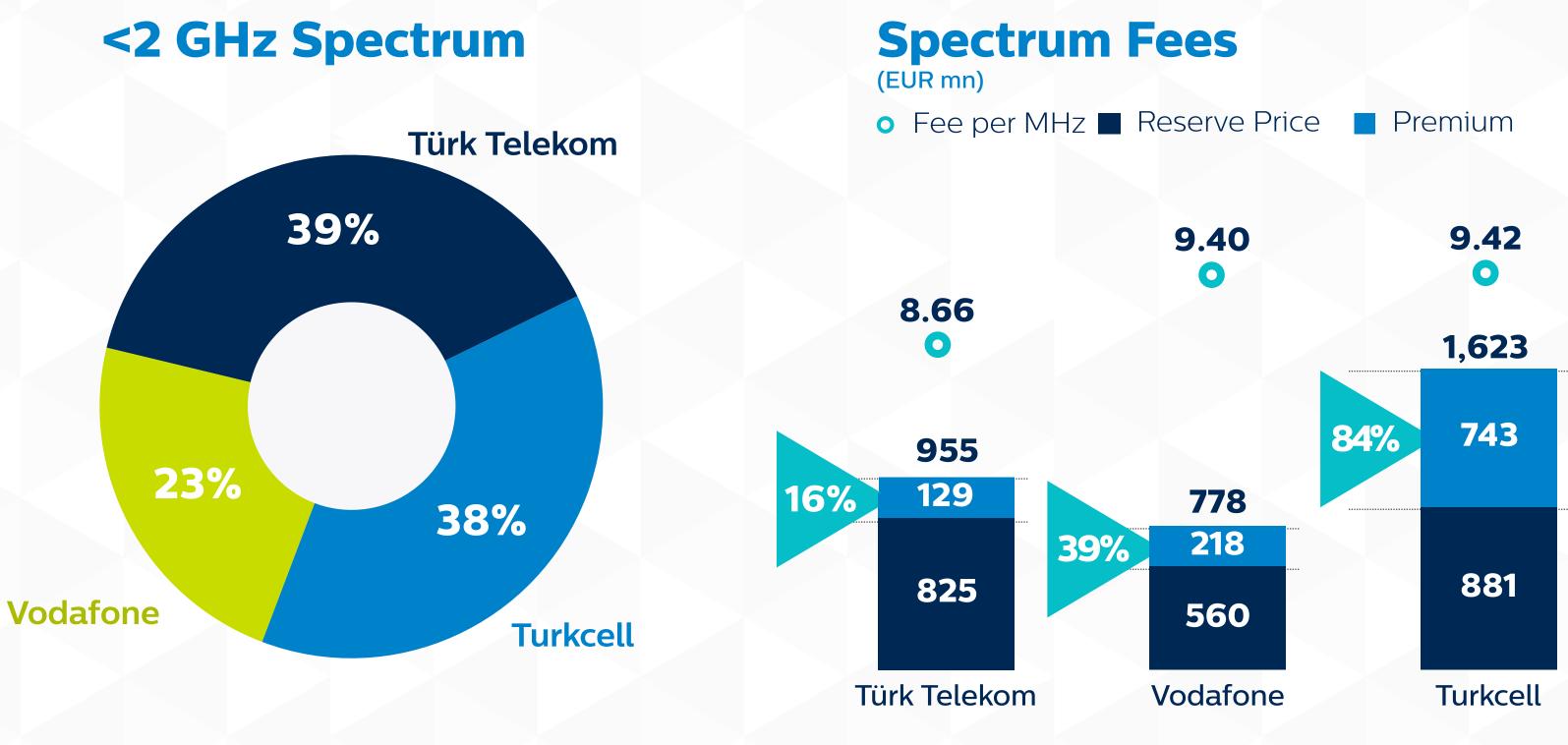




# **Spectrum Auction 2015**

### Leading next generation mobile services

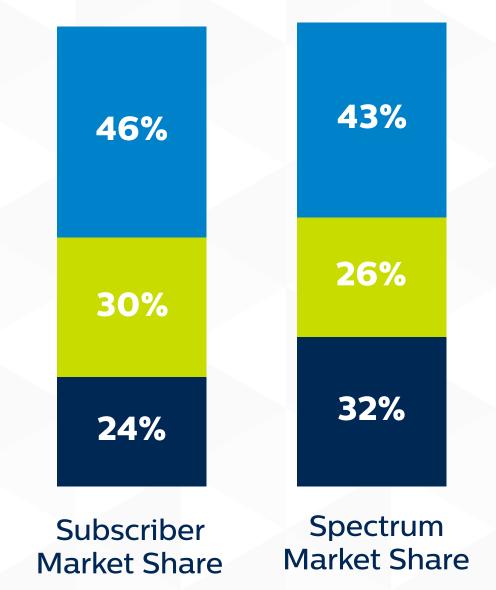
- Obtained the most essential bands for LTE (800 MHz and 1800 MHz)
- Secured the largest MHz position in valuable <2GHz frequency bands</p>
- Eliminated 900MHz disadvantage 3G service over 900MHz has been launched as of December 1st
- > The only operator with higher spectrum market share than subscriber market share





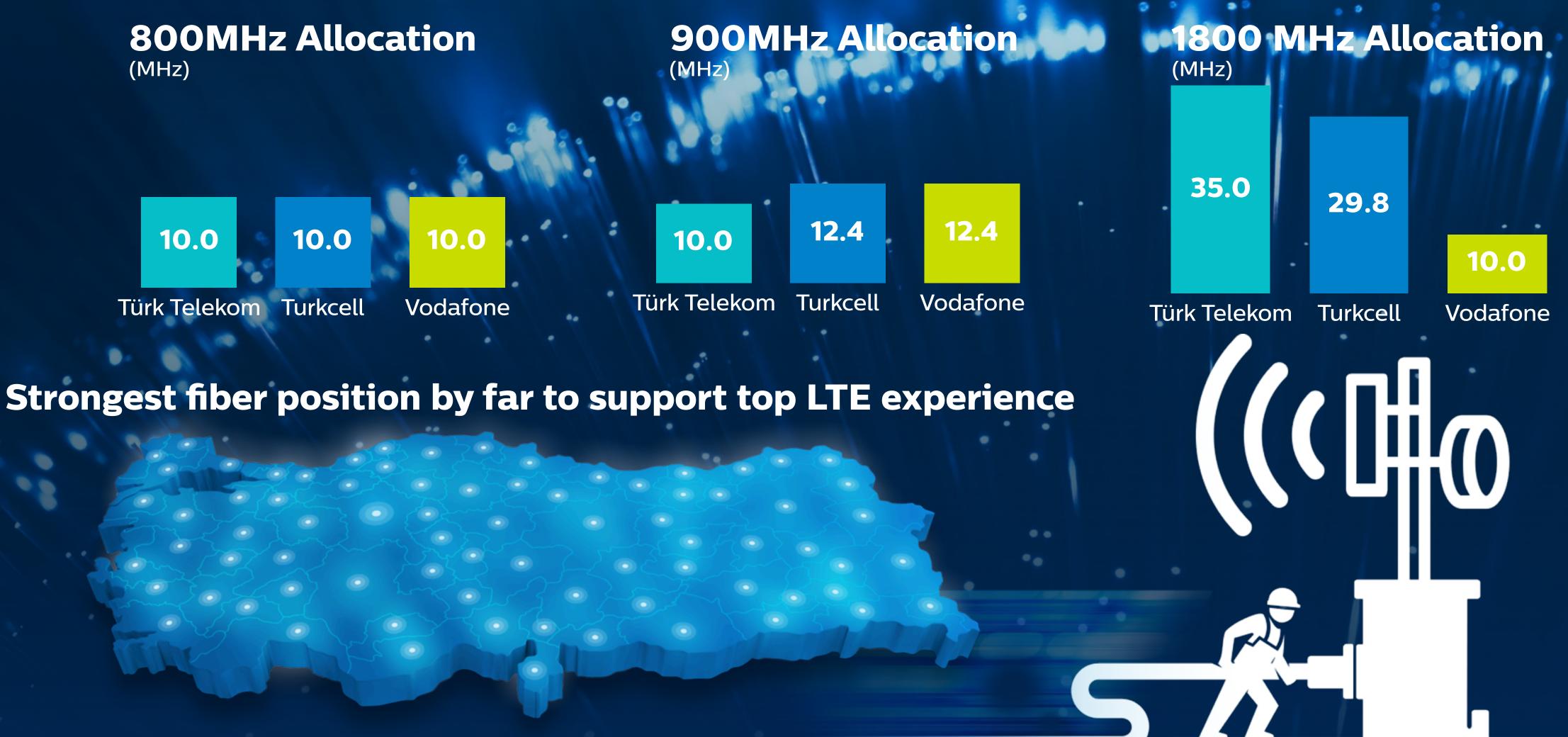
#### **Subscriber vs. Spectrum Market Share**

🛛 Türk Telekom 📃 Vodafone 🗖 Turkcell





### Set to claim LTE Leadership Acquired the most critical LTE Spectrum



Total frequency allocated is x2 FDD representation





# **LTE Launch Highlights**

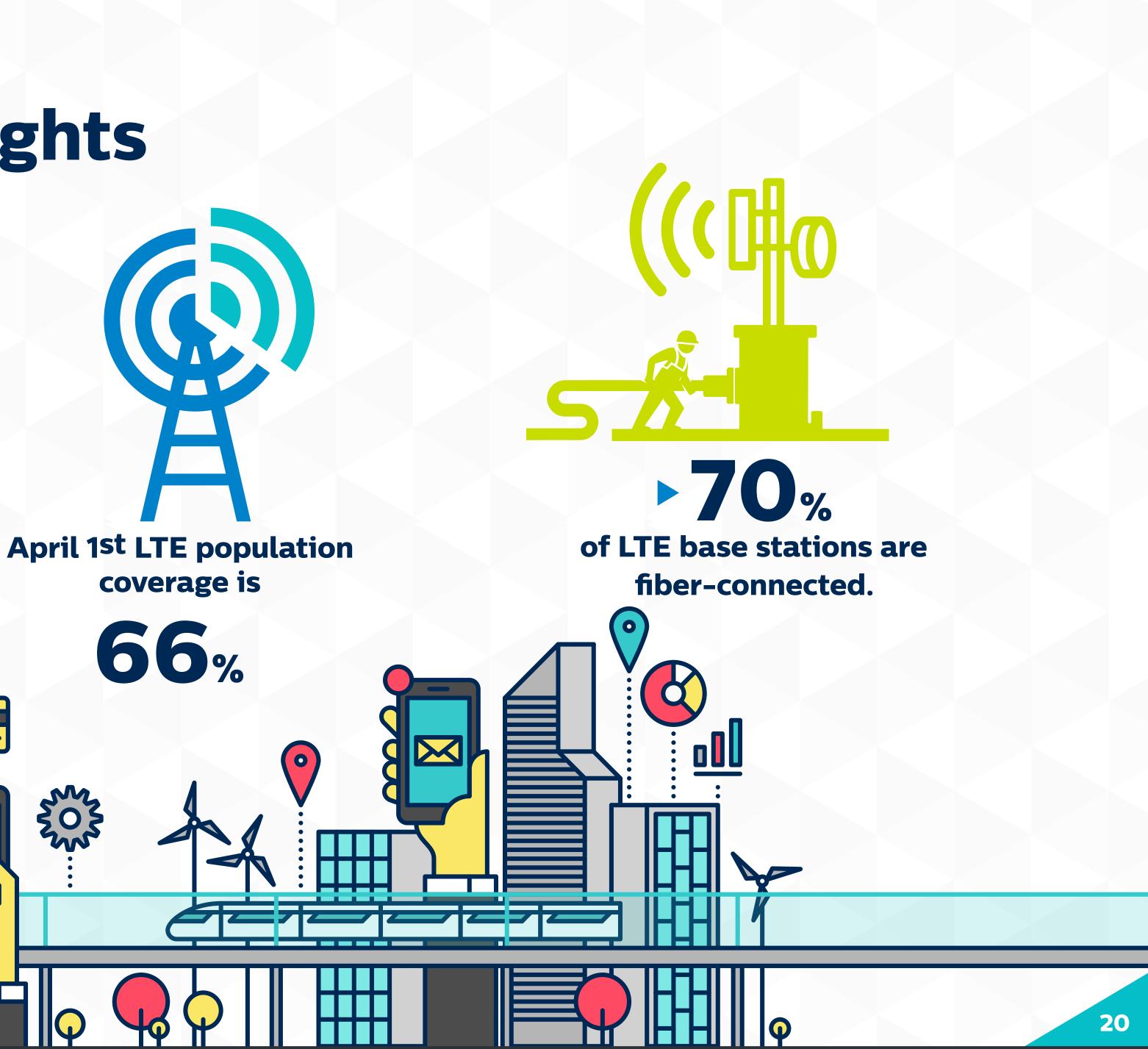
**40**%

of our smartphone users

on LTE devices

0

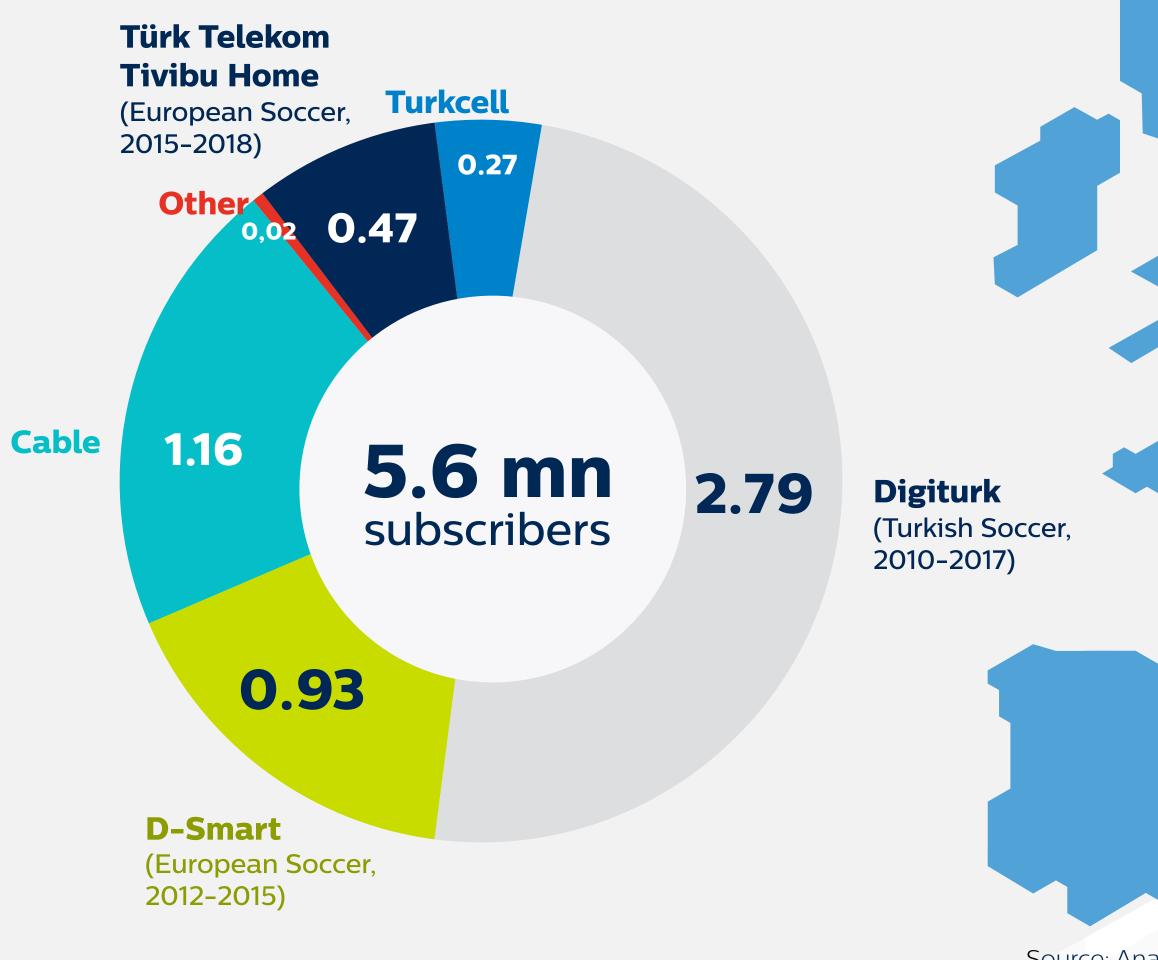
203



# Pay TV Market

### **Subscribers**

(mn)



Source: ICTA Q1'16 report

Europe's household penetration **61%** 

> Turkey's household penetration **27%**

Source: Analysys Mason, Pay-TV services in C&E Europe: forecasts and analysis 2014–2019, Pay-TV services in WE: forecasts and analysis 2014–2019. European countries include SWE, NL, NOR, DEN, PT, FR, DE, UK, IT, ES



# **Türk Telekom**

### Tü



### Technology



### Exclusive Content



### Other Content

n Tivibu					
irk Telekom	Turkcell	Digiturk	D-Smart	Cable	
IPTV + DTH	► IPTV	► DTH	► DTH	• Cable	
<ul> <li>Champions League</li> <li>UEFA Europe League</li> </ul>	None	<ul> <li>Turkish</li> <li>Soccer</li> <li>League</li> </ul>	• None	• None	
<ul> <li>Cinema</li> <li>Documentary</li> <li>Other Sports</li> </ul>	<ul> <li>Cinema</li> <li>Documentar</li> <li>Other Sports</li> </ul>	-	-	<ul> <li>Cinema</li> <li>Documentary</li> </ul>	

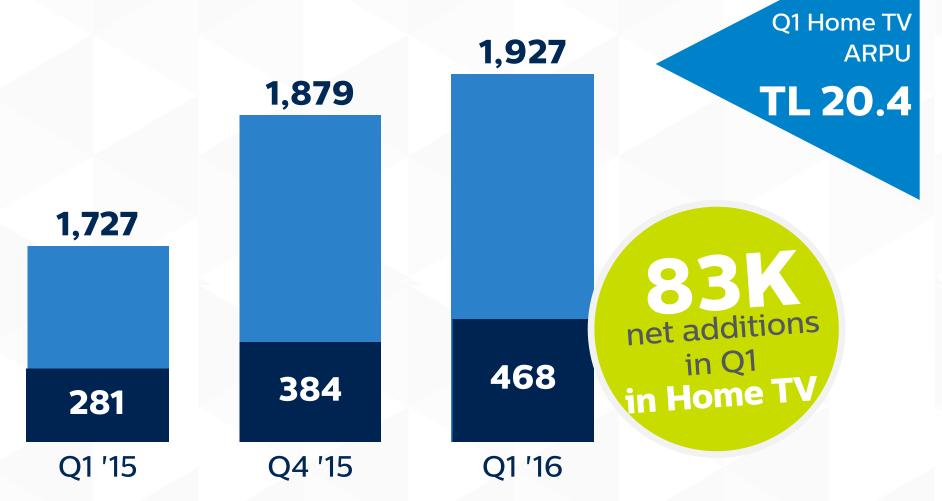


# **TV Performance**

### **Subscribers**

(thousand)

📕 Tivibu Go 📕 Home TV



	Number of Channels	Number of Archives	Price* (TL)	Price** (TL)
Cinema Package	194	5000+	19	29
Super Package	216	5250+	39	49

\* 24 months contracted prices | \*\* 12 months contracted prices





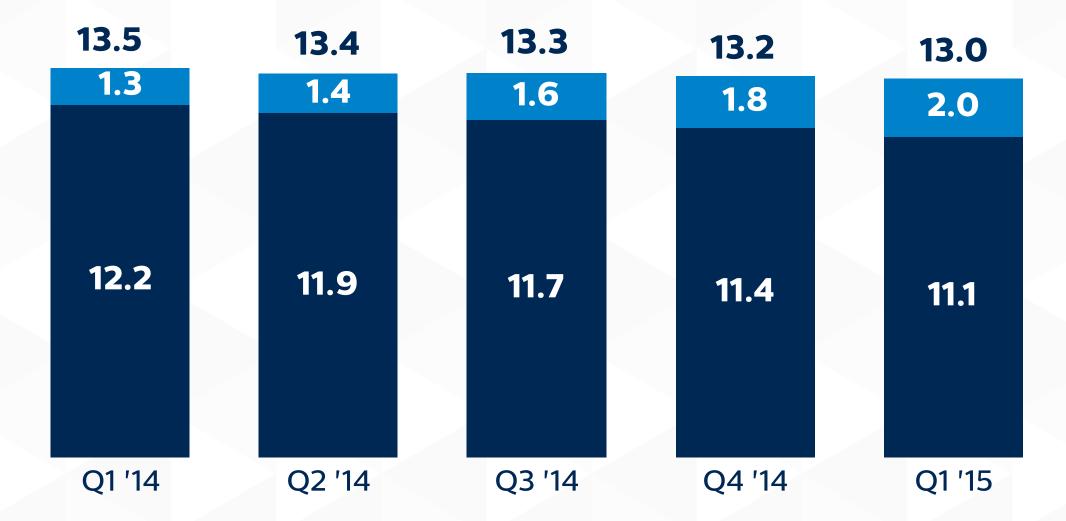


# **Fixed Voice**

### **Access Lines and ARPU**

Fixed Voice (mn) Naked Broadband (mn) - Fixed Voice ARPU (TL)





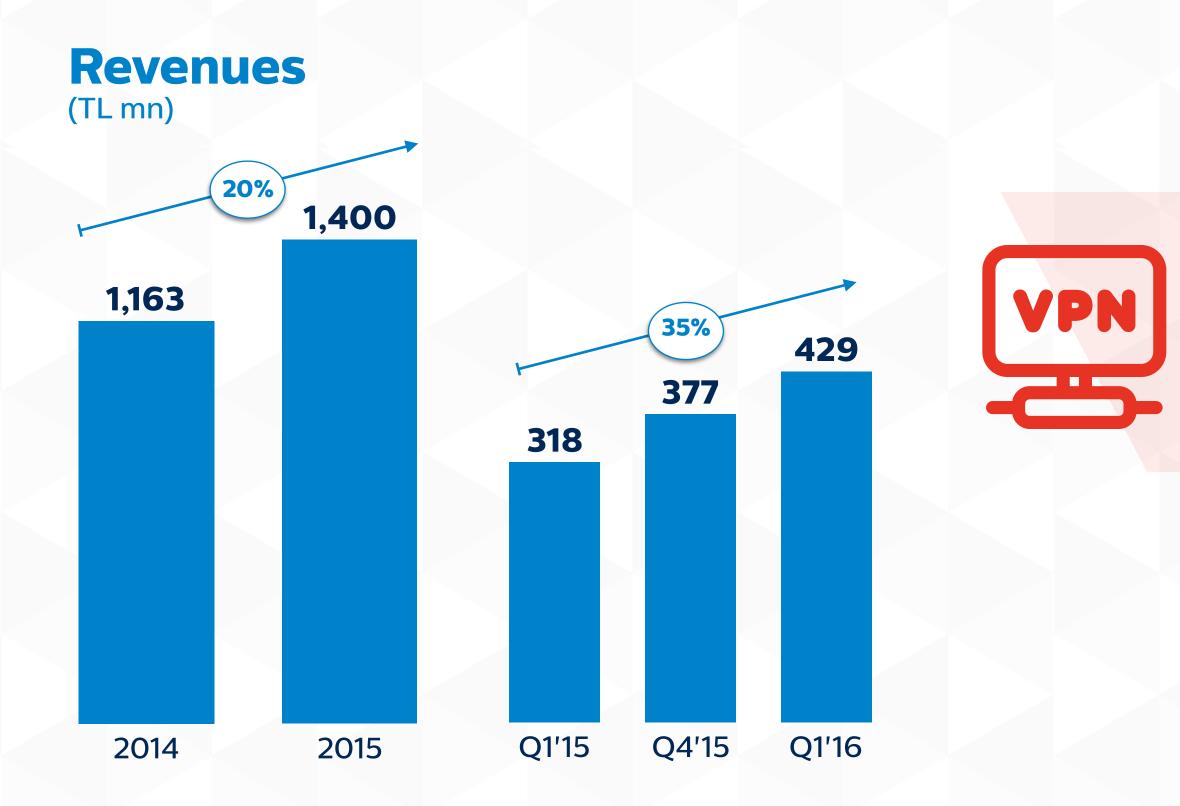
20.8	21.0	21.0	21.1

12.9	12.9	12.9	13.0	
2.1	2.3	2.6	2.8	
10.8	10.6	10.3	10.2	
Q2 '15	Q3 '15	Q4 '15	Q1 '16	



### **Corporate Data**

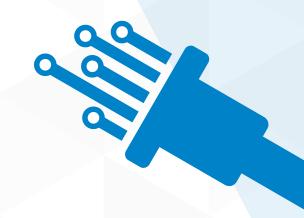
- 11% of our total revenues are generated by corporate data business in Q1 '16
- Corporate data revenues are mainly driven by metroethernet revenues



# R

#### **Cloud Services**

Türk Telekom, a member of Cloud Security Alliance, offers various options under Cloud Services such as BuluTT Göz, BuluTT Konferans, BuluTT Ölçüm, BuluTT Akademi, BuluTT Radyoloji, BuluTT e-posta



#### Metroethernet

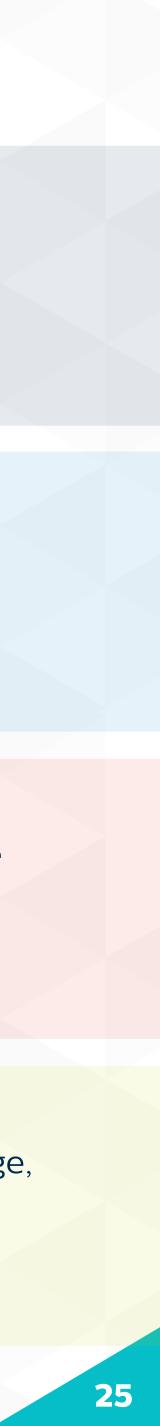
It is a flexible, cost-efficient technology scalable between 5Mbps and 1Gbps, which allows all kinds of data flow

#### **TT VPN**

TT VPN provides fast and safe connection end to end, from multiple points to multiple points. With TT VPN, customer's offices all around Turkey can be united while fast and safe data transfer via virtual network is enabled

#### **Leased Line**

It is a data line uniquely reserved for customer's usage, which performs the constant and continuous data transfer on the physical layer from point to point between two ends



# Financials



### **Summary Income Statement**

(TL mn)	Q1 '15	Q4 '15	Q1 '16	<b>YoY Change</b>	QoQ Change
Revenues	3,434	3,867	3,801	10.7%	-1.7%
EBITDA	1,329	1,416	1,262	-5.1%	-10.9%
Margin	38.7%	36.6%	33.2%		
<b>Operating Profit</b>	805	801	604	-25.0%	-24.6%
Margin	23.4%	20.7%	15.9%		
Financial Income/(Expense)	(737)	470	(30)	-95.9%	n.m.
FX & Hedging Gain/(Loss)	(714)	469	76	n.m.	-83.7%
Interest Income/(Expense)	7	72	(75)	n.m.	n.m.
Other Financial Income/(Expense)	(31)	(71)	(31)	2.4%	-55.8%
Tax Expense	(63)	(232)	(166)	163.0%	-28.6%
Net Income	27	1,039	408	1,429.9%	-60.8%
Margin	0.8%	26.9%	10.7%		

Note: FX Rates used in financial income/expense calculation are as follows: March-16: USD/TRY:2.8334;EUR/TRY:3.2081;December-15: USD/TRY:2.9076;EUR/TRY:3.1776



### **Summary Balance Sheet**

(TL mn)	31.03.2015
Total Assets	20,673
Intangible Assets <sup>1</sup>	4,720
Tangible Assets <sup>2</sup>	8,058
Other Assets <sup>3</sup>	4,888
Cash and Equivalents	3,008
<b>Total Equities and Liabilities</b>	20,673
Share Capital	3,260
Reserves, Retained Earnings and Other Equity Items	1,136
Interest Bearing Liabilities <sup>4</sup>	9,967
Provisions for Employee Termination Benefits	572
Other Liabilities <sup>5, 6</sup>	5,737

(1) Intangible assets excluding goodwill

(2) Tangible assets include property, plant and equipment and investment property

(3) Major items within other assets are trade receivables, prepaid expenses, other current assets and deferred tax asset

(4) Includes short-term and long-term borrowing and short-term and long-term obligations under finance leases

(5) Major items within other liabilities are deferred tax liability, trade payables, provisions, income tax payable, employee benefit obligations, deferred revenue, other current liabilities, and minority put option liability

(6) As of Q3 '15 minority put option liability was terminated due to acquisition of minority shares of Avea

31.12.2015	31.03.2016
25,774	27,840
8,262	8,064
8,565	8,752
6,109	6,383
2,838	4,640
25,774	27,840
3,260	3,260
1,733	2,041
11,803	13,484
635	579
8,342	8,476



### Summary Cash Flow Statement

(TL mn)	Q1 '15	Q4 '15	Q1 '16	<b>YoY Change</b>	QoQ Change
<b>Operating Cash Flow</b>	479	1,676	496	3.6%	-70.4%
<b>Investing Cash Flow</b>	(251)	(1,803)	(460)	83.4%	-74.5%
CAPEX	(265)	(1,941)	(468)	76.9%	-75.9%
Other Investing Activites	14	138	9	-37.2%	-93.6%
Financing Cash Flow <sup>1</sup>	203	198	1,750	763.0%	785.3%
Net Change in Cash Position <sup>2</sup>	431	70	1,787	314.6%	2,459.1%

\*Cash flow statements include a reclassification described in Q1 '16 CMB report (note 2.2). The reclassification is applied retrospectively from Q1'14. (1) Includes FX gain/loss on balance sheet items at the beginning of the period (2) Blocked deposits are included in operating activities rather than net cash position



## Summary Revenue Breakdown

(TL mn)	Q1 '15	Q4 '15	Q1 '16	<b>YoY Change</b>	QoQ Change
Fixed Line	2,385	2,750	2,655	11.4%	-3.4%
Fixed Voice	702	658	646	-7.9%	-1.7%
Broadband	952	1,030	1,042	9.4%	1.2%
Corporate Data <sup>1</sup>	318	377	429	34.9%	13.9%
International Revenue	123	156	133	7.4%	-14.9%
Domestic Interconnection	78	76	72	-7.5%	-5.5%
Rental income from GSM Operators	22	21	30	37.9%	41.1%
Other <sup>2</sup>	150	271	263	75.9%	-2.8%
Construction Adjustment (IFRIC-12)	39	162	40	0.8%	-75.4%
Mobile	1,166	1,282	1,334	14.4%	4.0%
Eliminations	(117)	(165)	(188)	60.9%	13.5%
Total Revenue	3,434	3,867	3,801	10.7%	-1.7%
(1) Includes leased line and data services (2) Includes ICT companies, device sales, other					



## Summary OPEX Breakdown

(TL mn)	Q1 '15	Q4 '15	Q1 '16	<b>YoY Change</b>	QoQ Change
Personnel	588	670	694	17.9%	3.5%
<b>Domestic Interconnection</b>	228	262	264	15.6%	0.5%
International Interconnection	60	90	69	16.1%	-22.6%
Commercial <sup>1</sup>	210	331	340	61.5%	2.6%
Maintenance and Operations	121	146	142	17.2%	-3.1%
Taxes and Government Fees	289	322	332	15.1%	3.1%
Doubtful Receivables	54	89	88	64.4%	-0.6%
Cost of Equipment and Technology Sales	62	136	116	85.8%	-14.8%
Others <sup>2</sup>	458	262	460	0.4%	75.5%
Sub Total	2,070	2,308	2,504	21.0%	8.5%
Construction Cost Adjustment(IFRIC - 12)	35	143	35	0.8%	-75.4%
Total OPEX	2,105	2,452	2,539	20.6%	3.6%

(1) Includes commissions, advertising and marketing, subscriber acquisition &retention cost and promotions(2) Includes rent, utilities, outsourced services, bill distribution, content, consultancy expenses and others



### **Operational Highlights** Q1 '15

Total Access Line (mn)	13.0
-Fixed Voice Lines <sup>1</sup> (mn)	11.1
-Naked DSL Lines (mn)	2.0
Fixed Voice ARPU (TL)	20.9
Broadband Total Subscribers (mn)	7.6
-FTTH/B Subscribers ('000)	727
- FTTC Subscribers ('000)	462
Broadband ARPU (TL)	41.8
Total Tivibu Subscribers <sup>2</sup> (mn)	1.7
- Tivibu Home Subscribers <sup>3</sup> ('000)	281
Mobile Total Subscribers (mn)	16.6
-Mobile Postpaid Subscribers (mn)	8.1
-Mobile Prepaid Subscribers (mn)	8.5
Mobile Blended ARPU (TL)	22.3
Mobile Postpaid ARPU (TL)	30.7
Mobile Prepaid ARPU (TL)	14.0
Includes PSTN and WLR Lines	

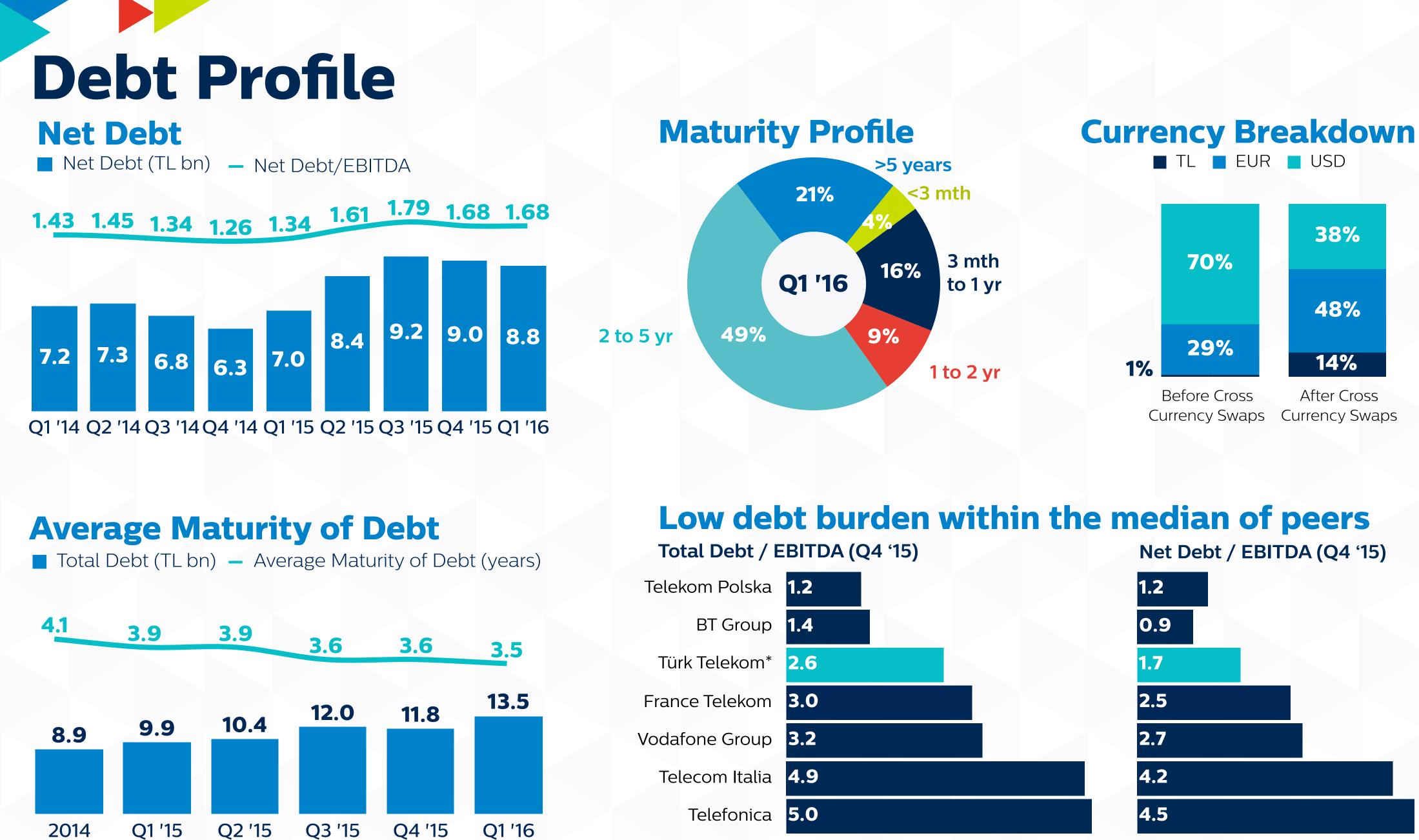
(2) Includes IPTV, DTH, and Tivibu Go (Web TV +Smart TV) subscribers

(3) Includes IPTV and DTH subscribers

(1)

Q4 '15	Q1 '16	<b>YoY Change</b>	QoQ Chang
12.9	13.0	-0.6%	0.5%
10.3	10.2	-8.3%	-1.3%
2.6	2.8	42.9%	7.8%
21.0	21.1	1.1%	0.3%
8.0	8.2	7.7%	2.5%
768	795	9.3%	3.4%
696	838	81.3%	20.3%
43.1	42.5	1.6%	-1.4%
1.9	1.9	11.6%	2.6%
384	468	66.1%	21.7%
17.3	17.7	6.5%	2.7%
8.7	8.9	9.6%	2.2%
8.5	8.8	3.5%	3.2%
23.8	24.0	7.6%	0.7%
31.7	32.1	4.6%	1.2%
15.3	15.4	9.9%	0.7%



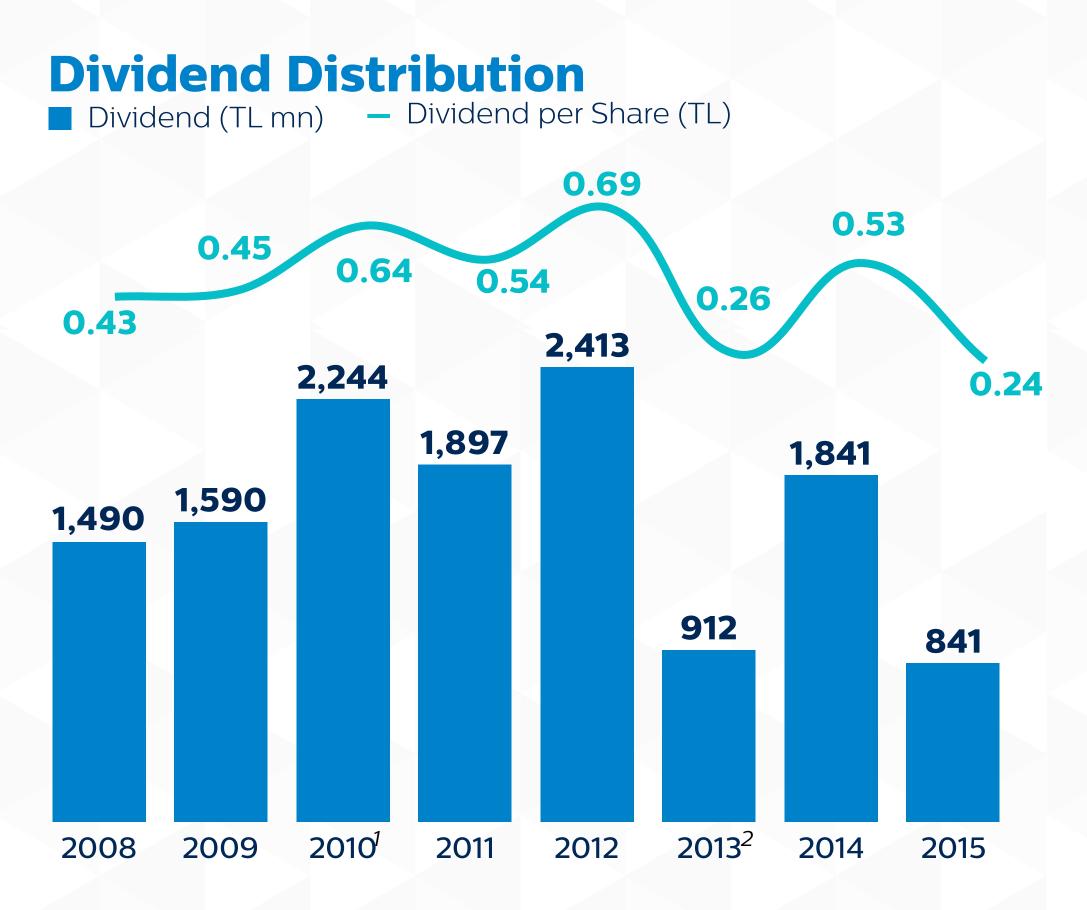


\* Türk Telekom's ratios calculated from Q1 '16 numbers



## **Shareholder Remuneration**

Dividend policy is to distribute the maximum amount of distributable profit subject to relevant articles of the Company's Articles of Association

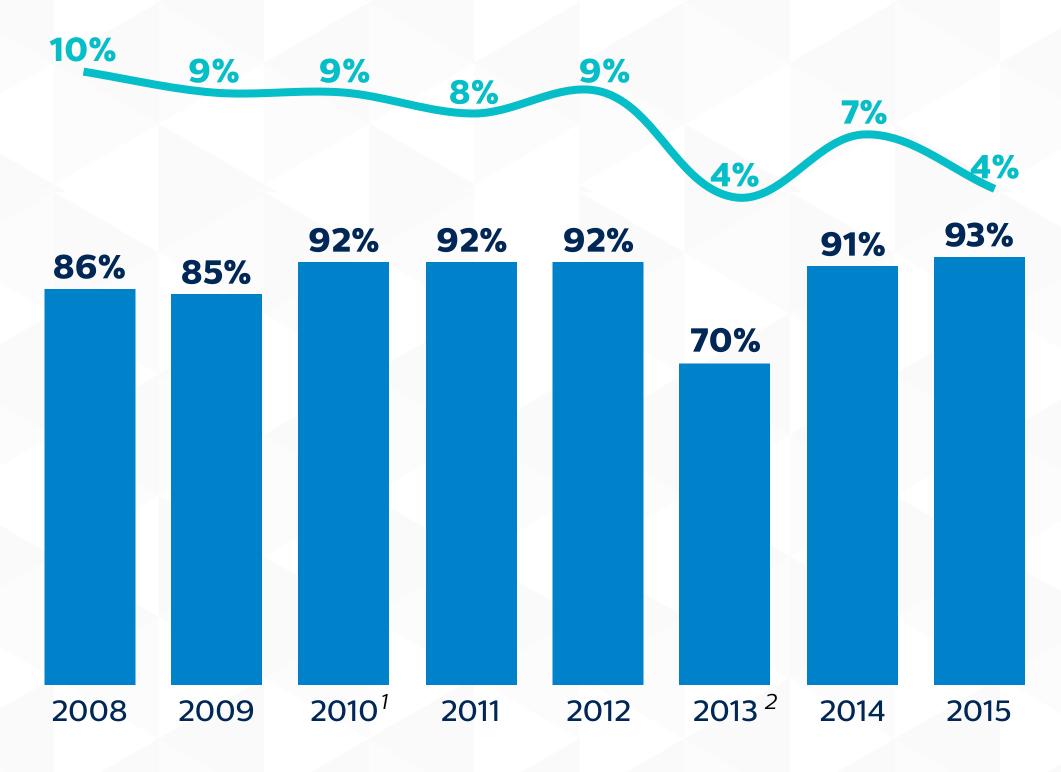


1) The cap in the first legal reserve was reached in 2010

2) 2013 dividend payout ratio was revised to 70% with BoD decision to prepare for any potential transaction for implementation of integration of the group

#### **Dividend Yield & Payout Ratio**

Dividend Payout Ratio – Dividend Yield





# Guidance

TL mn	2014 YE	2015 YE
<b>Revenue</b> (exc.construction adjustment) <sup>1</sup>	13,243	14,190
EBITDA	5,047	5,334
CAPEX <sup>2</sup>	2,146	2,930

(1) Construction accounting adjustment is a non-operational revenue line booked in conjunction with upgrades to our fixed line infrastructure, such as the upgrade from copper to fiber based network.
 (2) Excluding license fees

### 2016 Guidance

### 7% to 9% growth

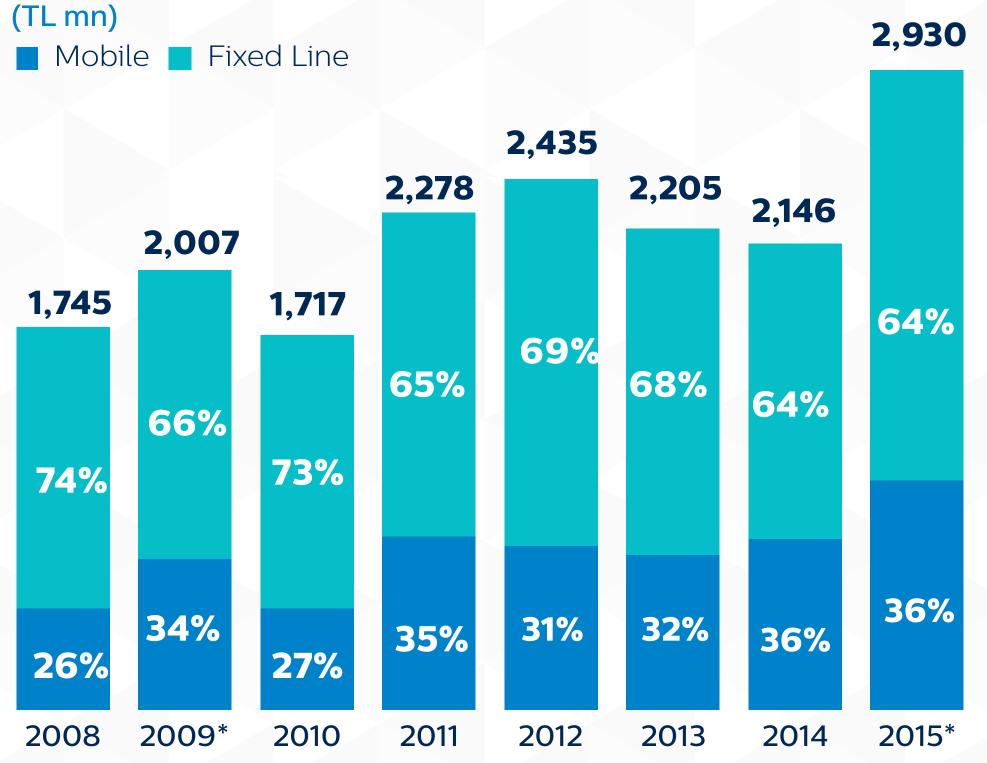
TL 5.5 to 5.7bn

### ~TL 3.2bn

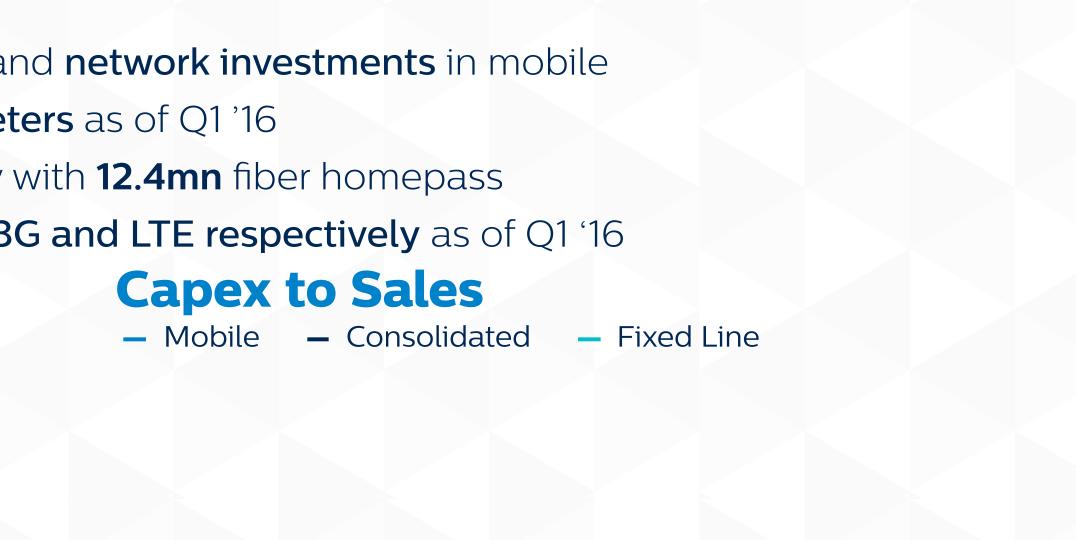


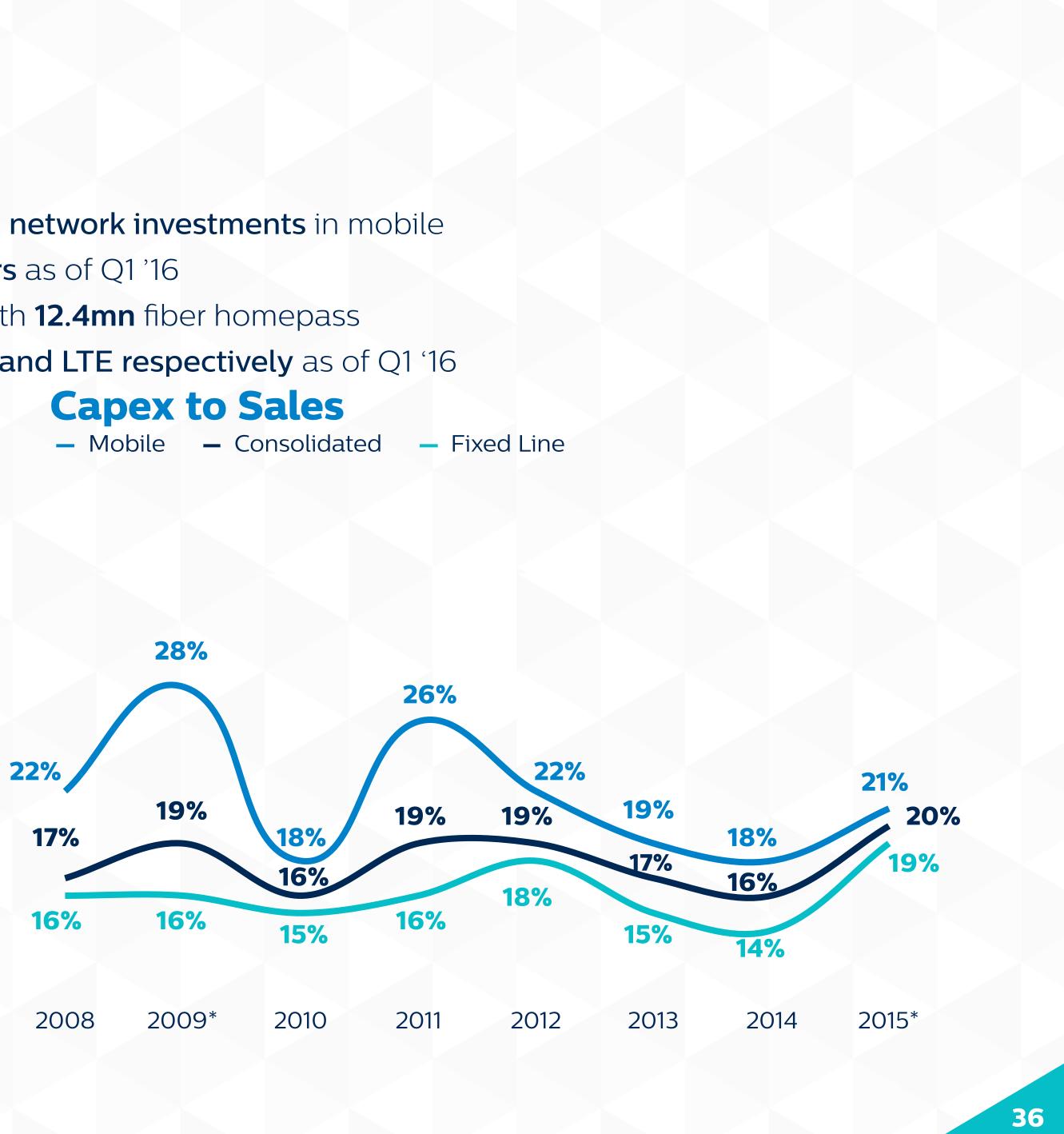
### Capex

Major Capex areas are fiber network roll-out in fixed line and network investments in mobile Türk Telekom's length of total fiber in Turkey is 214K kilometers as of Q1 '16 Türk Telekom reaches almost 60% of households in Turkey with 12.4mn fiber homepass Turk Telekom has 86% and 66% population coverage for 3G and LTE respectively as of Q1 '16 **Capex Breakdown** 



\* Capex figures exclude license fees





# Group Companies



# Group Companies



International Internet/data infrastructure and wholesale voice provider Over 40,000 km of own fiber optic network 70+ POPs in 22 countries, covering all major PoPs of Europe and Middle East

### **GSSISTT**

Going beyond a traditional call center for Türk Telekom Group, various public institutions and leading companies in Turkey with contemporary solutions such as sales and marketing, social media management and mailing

While Türk Telekom unified mobile, fixed voice, fixed broadband and TV brands under single "Türk Telekom" brand, TTNET A.S., and Avea iletisim Hizmetleri A.S. legal entities remain intact

**MARGELA** 

Network infrastructure software and telecommunication solutions Working actively on 5G initiatives and 5G enabling technologies Partner of Turkey's first and only national 4G-LTE/5G base station development project "ULAK" supported by Turkey's **Undersecretariat for Defense** Industries

- Multinational educational content and services with 28 years of experience
- Innovative and extensive E-
- Education technologies: Raunt, Vitamin
- Piloting educational transformation in government's e-education project (FATIH)

### 

Software developer and integrator in Turkey

Innovative solutions and services in 36 countries in 4 continents The only company listed in Deloitte Technology Fast50 for 10 years in a row



# Appendix



### **Corporate Governance and Sustainability**

### **Demonstrates exemplary practices**

- Türk Telekom was qualified to be included in the **BIST Sustainability Index** since its creation with its long lasting emphasis on Environmental, Social and Governance policies and exemplary practices
- Türk Telekom is the only telecom company qualified to be included in the BIST Corporate Governance Index since 2009

Weighted Average	8.01	8.27	8.37	8.80
<b>Board of Directors</b>	6.56	6.73	6.79	8.47
Shareholders	7.69	7.94	8.07	8.07
Public Disclosure and Transparency	8.98	9.22	9.31	9.33
Stakeholders	8.72	9.15	9.33	9.33
	2009	2010	2011	2012

\*The decline in ratings in 2013 is a result of rating methodology change by CMB rather than any deterioration in the Company's corporate governance practices. 2013 weighted average rating with the old methodology would have been 8.8





### **Corporate Rating**

Investment grade from Fitch and S&P

### **Fitch Ratings BBB- Rating**

### and Stable Outlook

Strong fixed line market position

Mobile to offset fixed declines

No explicit sovereign linkage

Easier to offer fixed and mobile bundled packages after acquisition 10% of Avea

Launch of a satellite TV service to complement IPTV services will allow to offer a bundle of fixed, mobile and pay-TV services, helping it to maintain and grow market share in the residential market

### **S&P Global Ratings BBB- Rating** and Negative Outlook

Leadership position in Turkish fixed-line business Solid operating results in recent quarters and strong revenue growth prospects Solid subscriber growth in its mobile and fixed broadband segments Extensive network infrastructre, growth prospects, and solid profitability Improved liquidity position after USD 1 bn bond issuance





		2009	2010	2011	2012	2013	2014	2015	2016E	201
	GDP (USD bn)	617	732	774	786	823	799	720	736	79
<section-header></section-header>	GDP per Capita (USD)	8,561	10,003	10,428	10,459	10,822	10,395	9,261	9,364	10,0
	Real GDP Growth (%)	-4.8%	9.2%	8.8%	2.1%	4.2%	3.0%	4.0%	4.5%	5.0
	CPI (year-end)(%)	6.5%	6.4%	10.5%	6.2%	7.4%	8.2%	8.8%	7.5%	6.0
	Unemployment (12m avg.) (%)	13.1%	11.1%	9.1%	8.4%	9.0%	9.9%	10.3%	10.2%	9.9
	Population (mn)	72.6	73.7	74.7	75.6	76.7	77.7	78.7	78.6	79.

Source: TURKSAT,CBT, 2016-2018 Medium Term Program, Republic of Turkey Ministry of Finance



### **Regulatory Actions**

#### **April**

Interconnection rate decrease in Fixed (10%) and Mobile (33%)

#### November

- G tender held
- Mobile Number
   Portability introduced
- New Electronic
   Communications Law
   passed

2008

#### 2009

- January
- About 50%-55%
   reduction in MTRs on SMS

J

- March
- Reduction in SCT rate (25% to 5%) on internet services
- April
- On-net price floor for TCELL
- May
- About 29% reduction in MTRs
- MVNO regulation in place
- July
- G service launch
- September
- Fixed number portability introduced
- Local call liberalization

#### April

- About 52% reduction in MTRs
- 17% cut in double tandem FTR
- 38% decrease in GSM to GSM retail price cap
- TL per minute pricing introduced

#### December

 Naked DSL services started

#### 2010

6

• • • •

#### January

WLR was introduced

#### November

 Deregulation on FTRs on international calls and liberalization on their pricing

(int

2012

#### July

 Calls over fixed line infrastructure was deregulated. Accordingly, Türk Telekom is no longer designated as having SMP (significant market power) in fixed voice market

2014

2011

 $\succ$ 

#### April

- Mobile off-net price cap was increased by 4%
- SMS price cap was decreased by 48%

#### September

 Deregulation on MTRs on international calls and liberalization on their pricing

#### October

 ICTA's fiber decision: FTTH/B will be excluded from the market analysis process until 25% fiber market share or for 5 years

### 2015

 August
 LTE tender was held

#### 2013

-

C

- March
- Mobile on-net price floor for TCELL formulated by Mobile Termination Rate 1.7x
- April
- 75% reduction in MTRs on SMS
- July
- 20% reduction in MTRs
- September
- Duct Sharing officially started

April
LTE Service Launch

2016

~



# **Türk Telekom History**

#### **Aycell Established**

Türk Telekom's GSM operator, Aycell established (Aycell later named as AVEA after merging with Aria 2004)

2001

#### **Privatization**

2005

Privatized through a 55% stake sale to Oger Telecom

### 1995

#### Separation from **Post Office**

Türk Telekom separated from the Post Office

#### **Aycell Merger** with Aria

2004

Aycell merged with İŞ-TİM's Aria and officially named "Avea İletişim Hizmetleri A.Ş"

#### Avea Share **Transaction**

2006

Acquisition of İŞ-TİM's 40.55% stake in Avea, raising total stake in Avea to 81.12%

#### **Public Offering**

IPO with a listing on the İstanbul Stock Exchange and the sale of 15% stake owned by the Treasury to the public

#### **Integration Project** Initiated

Integration project for a customer oriented organization

2013

#### **Avea Share Transaction**

2015

Avea share transfer transactions were completed and Türk Telekom has became the sole owner of Avea İletişim Hizmetleri A.Ş

### 2008

# 2010

#### **Invitel Acquisition**

Acquired Pantel (rebranded as Turk Telekom International), the leading wholesale capacity and data services provider in Central and Eastern Europe to complement its international carrier business and infrastructure

#### **Bond Issuance**

2014

Türk Telekom issued USD 1bn bond in tranches, at USD 500mn each, with a maturity of 5 and 10 years

Investment grade ratings from S&P and Fitch

#### 2016

#### **Brand Unification**

Türk Telekom unified mobile, fixed voice, fixed broadband and TV brands under single "Türk Telekom" brand, while keeping Turk Telekomünikasyon A.S., TTNET A.S., and Avea iletisim Hizmetleri A.S. legal entities intact



# Thank you.

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