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There may be differences between the data provided in this presentation and ICTA's market reports. These discrepancies are due differences in basis of financial reporting (standalone vs. consolidated) and differences in ARPU calculation methodologies.

Note: EBITDA is a non-GAAP financial measure. In this presentation, EBITDA represents revenue less cost of sales and other operating expenses plus other operating income/(expense) plus income/(expense) from investing activities but excluding financial income/(expense) presented in other operating income/(expense) (i.e., foreign exchange gain/(loss), interest income/(expense) and discount income/(expense) on receivables and payables excluding financial borrowings), depreciation, amortization and impairment, income on unconsolidated subsidiaries and minority interest.

# Operational Highlights

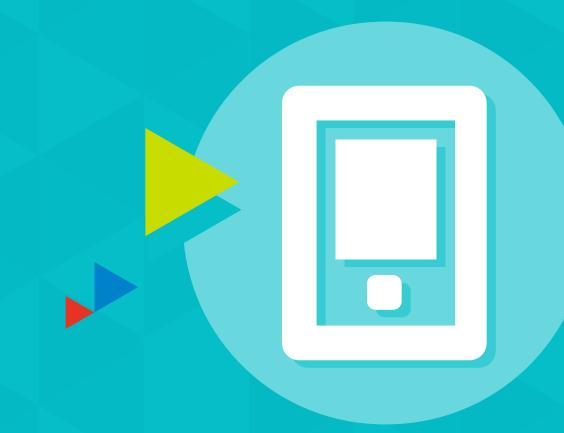
Strong net subscriber gains in all segments



**Broadband** 

119K Q3 '16

**429K** 9M '16



**Mobile** 

342K

Q3 '16

**1.1 mn**9M '16



**Home TV** 

46K

Q3 '16

206K

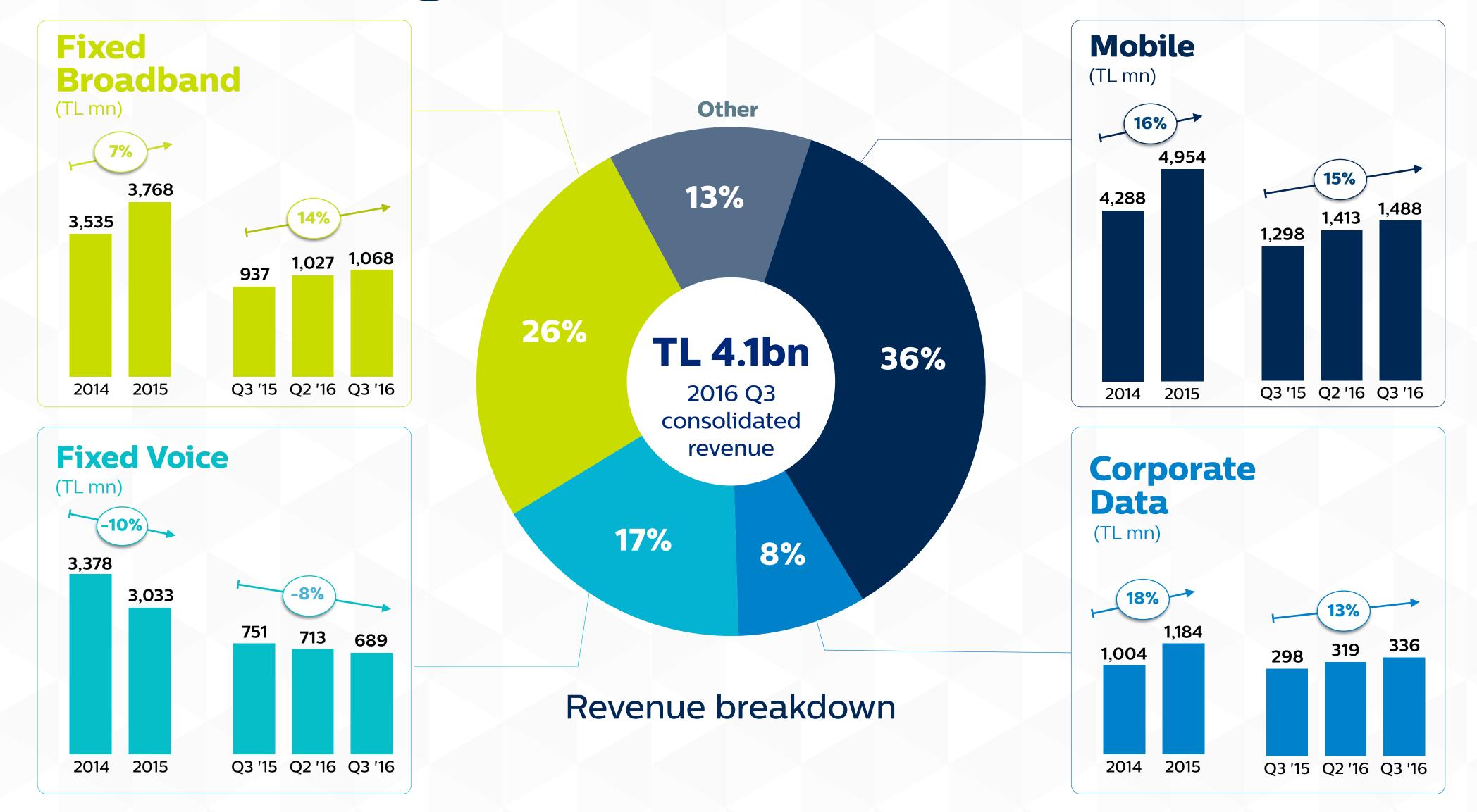
9M '16

# Financial Performance

TL mn	2015 Q3	2016 Q2	2016 Q3	Growth (QoQ)	Growth (YoY)
Revenue	3,696	3,940	4,118	5%	11%
Revenue (exc.construction adjustment) <sup>1</sup>	3,627	3,820	3,943	3%	9%
EBITDA	1,269	1,322	1,452	10%	14%
EBITDA Margin	34.3%	33.6%	35.3%		
Net Income	(493)	248	9	-97%	n.m.
CAPEX	992	689	666	-3%	-33%

<sup>(1)</sup> Construction accounting adjustment is a non-operational revenue line booked in conjunction with upgrades to fixed line infrastructure, such as the upgrade from copper to fiber based network.

## Focused on High Growth Areas

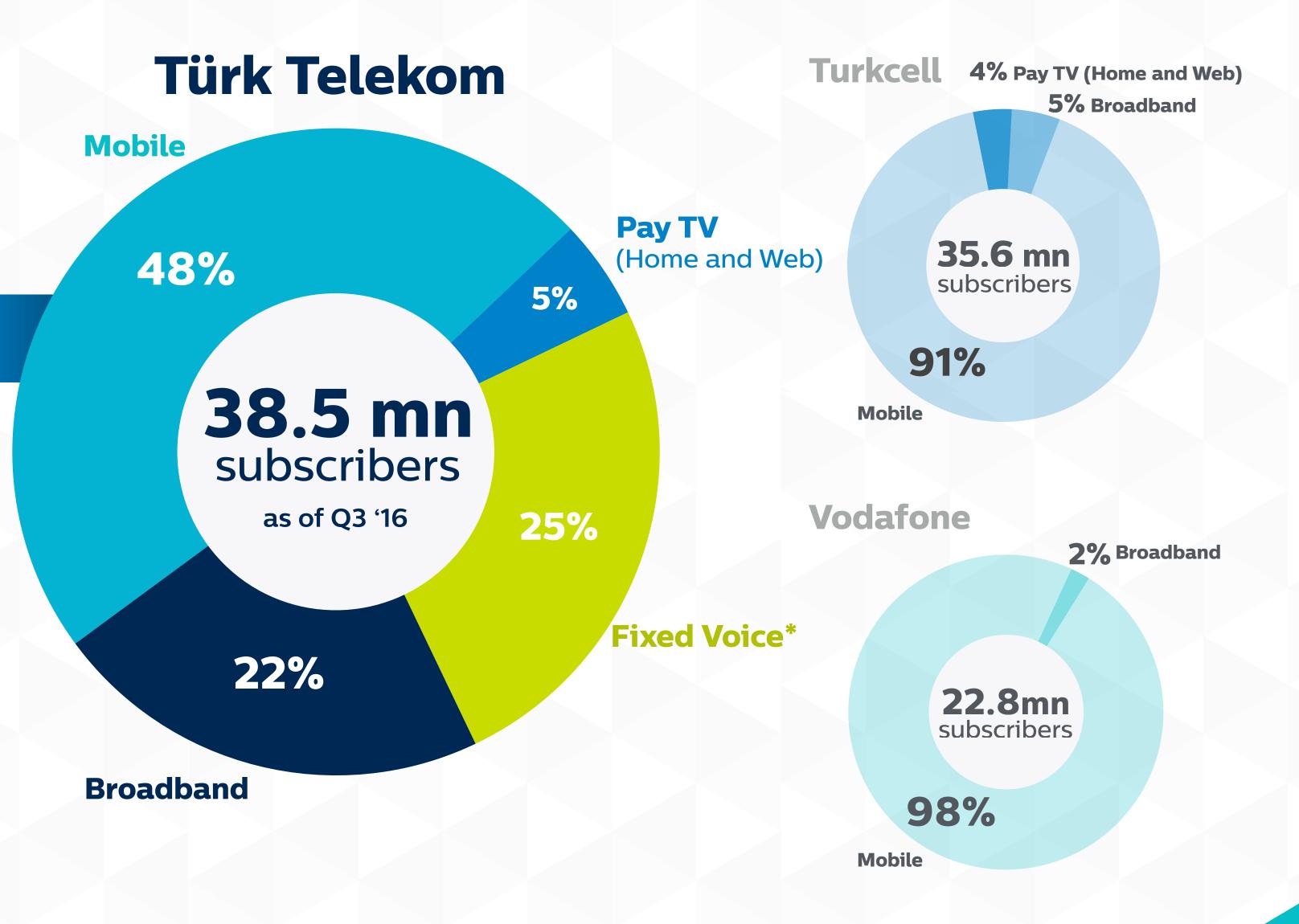


### The Most Diversified Product Portfolio

Unique position in convergence

### **Robust ARPU Generation**

Q3 '16 ARPU	Türk Telekom			
Mobile	TL 26.0			
Broadband	TL 42.6			
Pay TV	TL 18.7			
Fixed Voice	TL 23.3			



### Fixed Broadband Performance

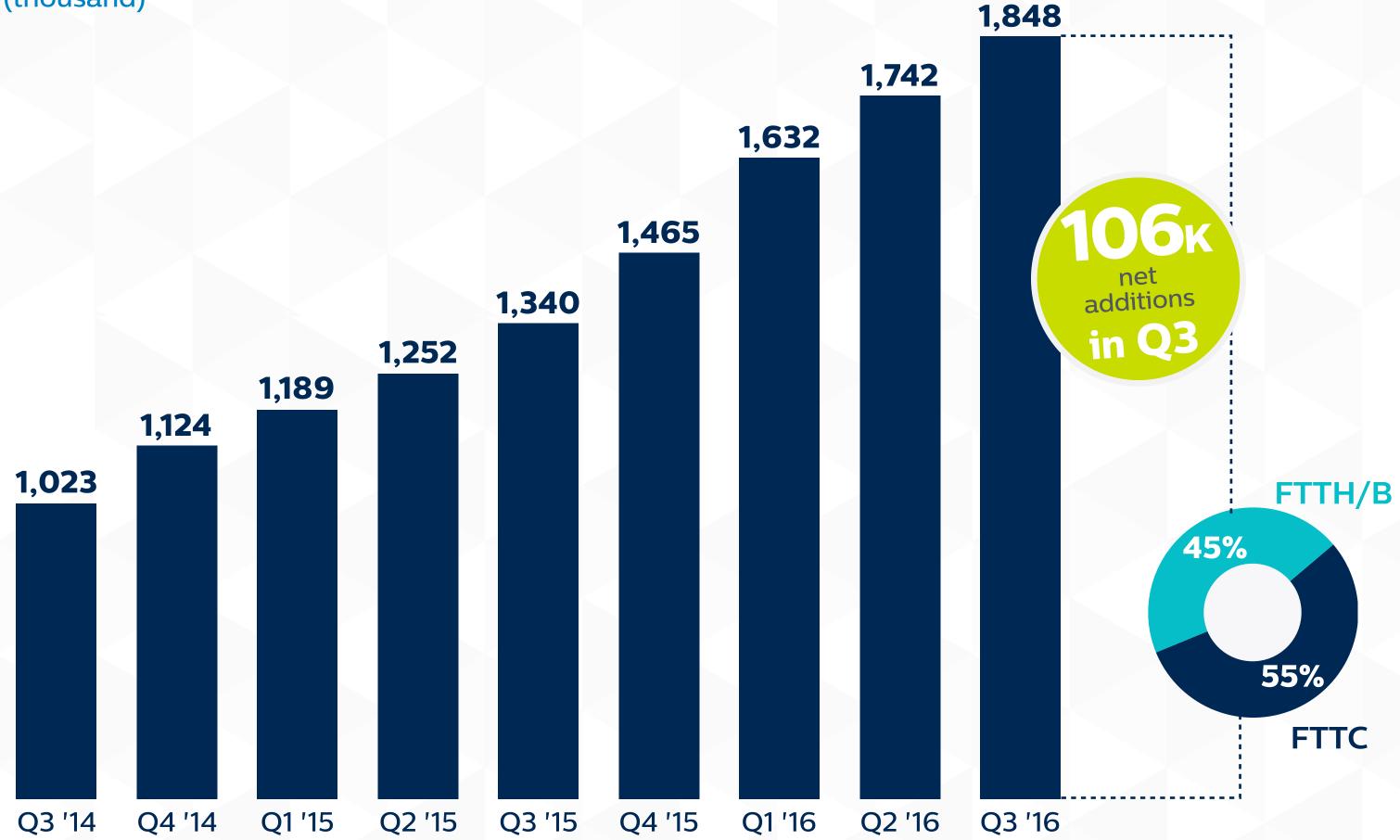
#### **ARPU & Subscribers**

– ARPU (TL) ■ Subscribers (mn)



#### **Fiber Subscribers**





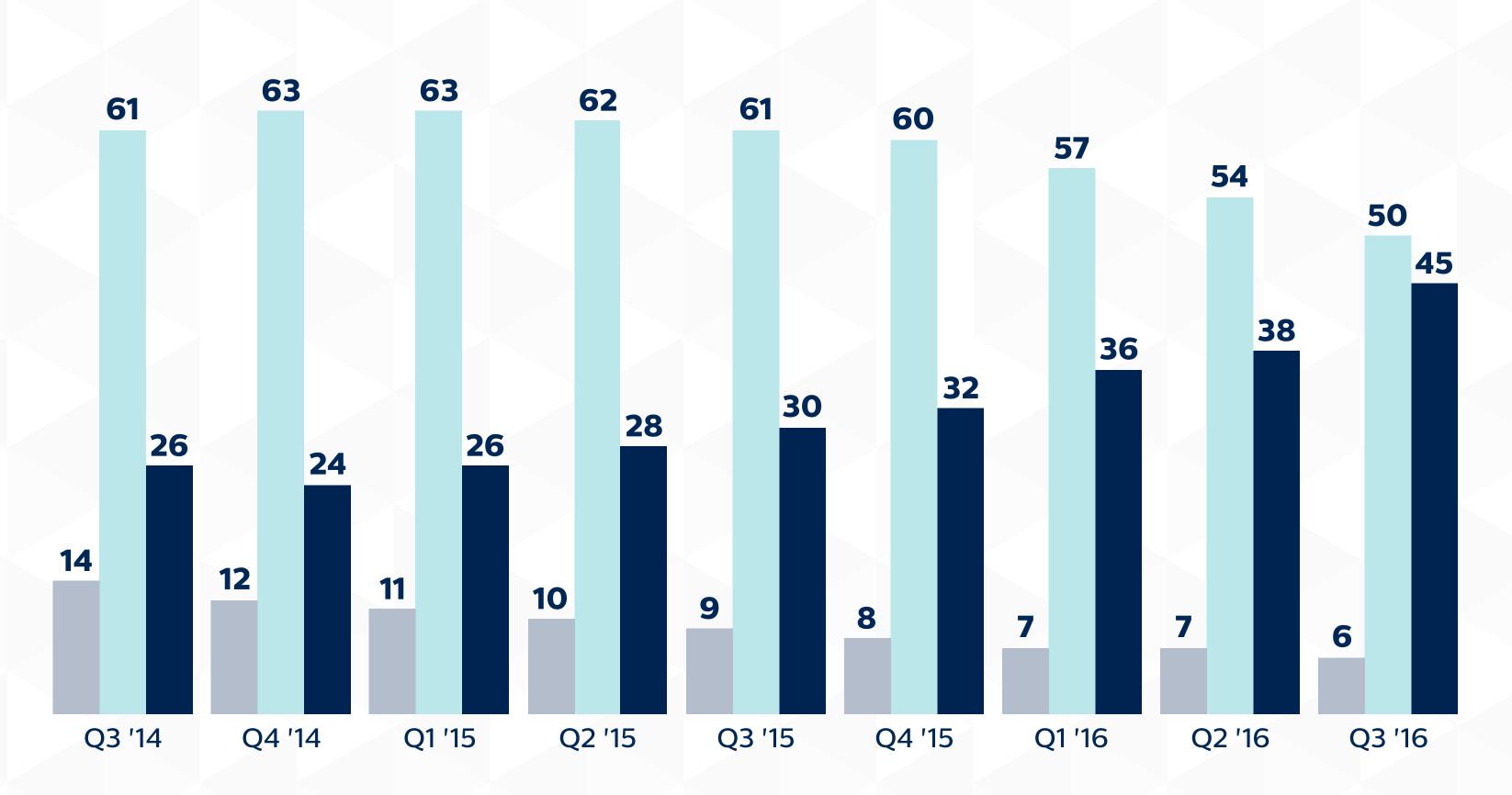
FTTH/B & FTTC tariffs have same prices for a given speed/quota

# **Upselling Dynamics in Fixed Broadband**

### **Fair Usage**

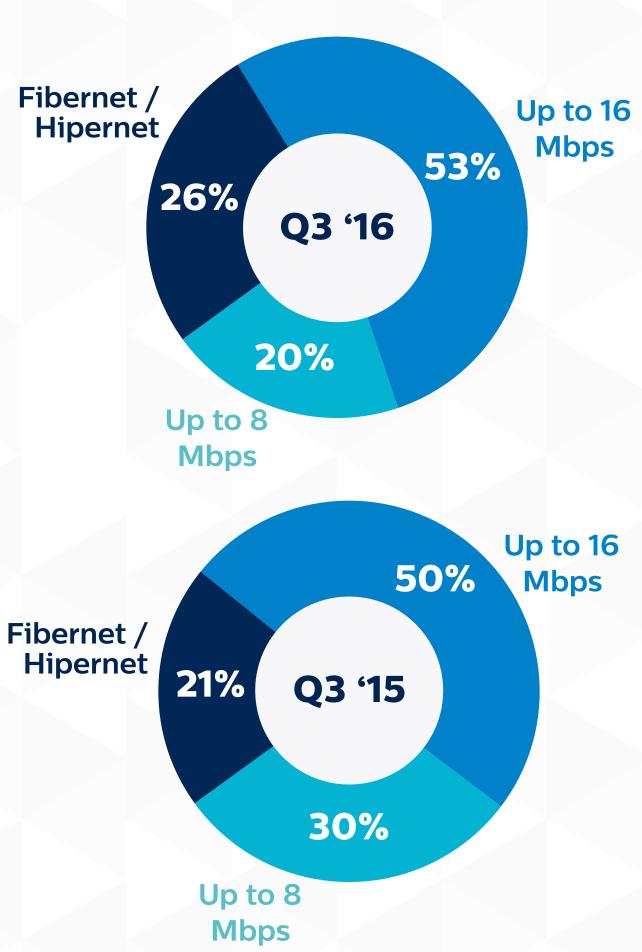
(% of Subscribers)

25GB & Below 25 to 50 GB Above 50 GB



### **Speed Breakdown**

(% of Subscribers)

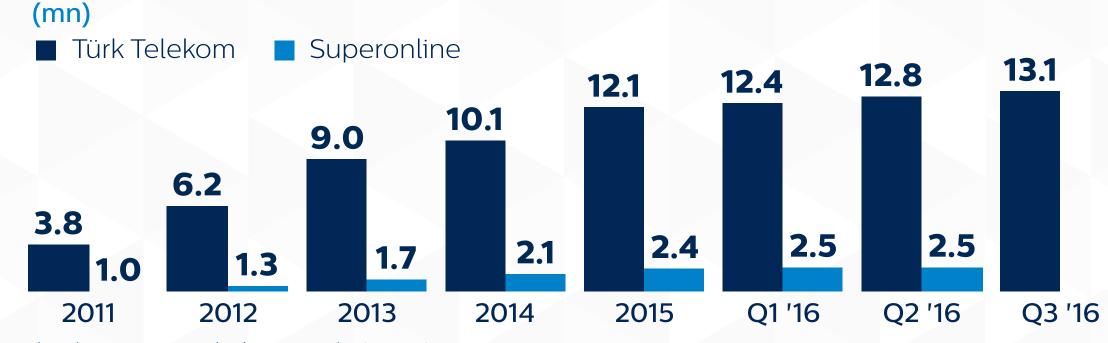


### Nationwide Fiber

#### **Türk Telekom** Fiber Network



#### **Fiber Homepass**



Fiber homepass includes FTTH/B & FTTC

#### **Superonline** Fiber Network



Based on Turkcell's own publications as of Q2 '16

#### **Fiber Subscribers**

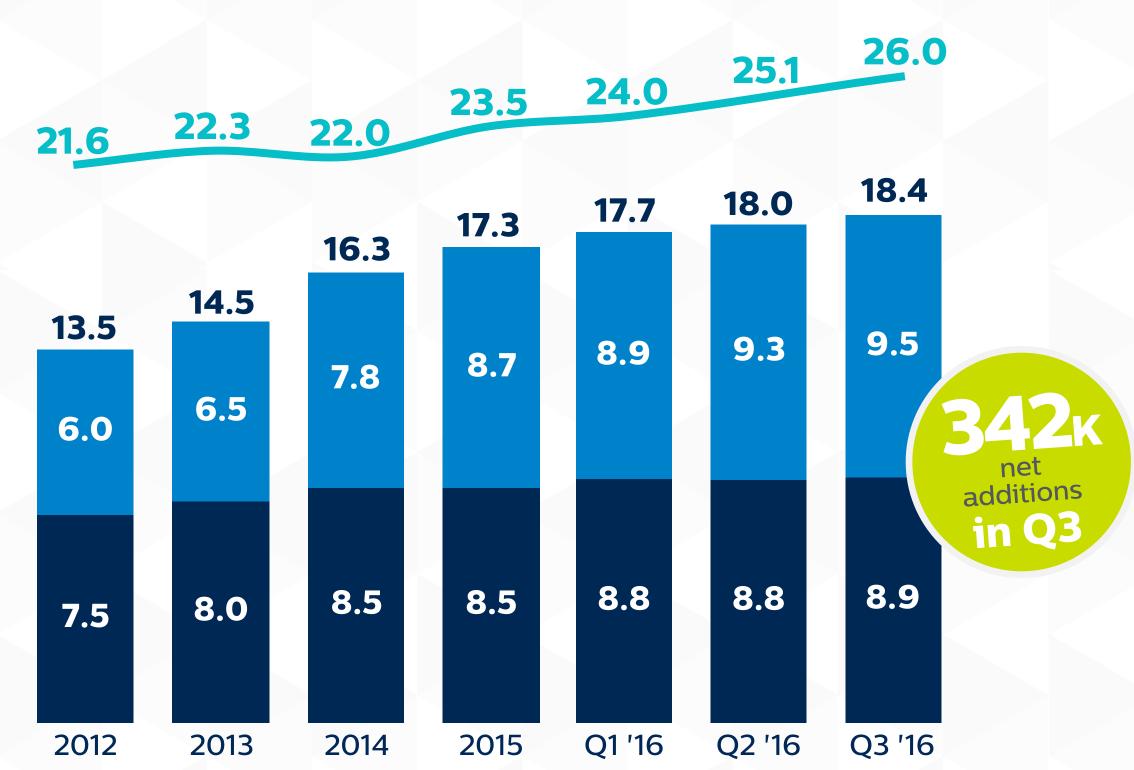


Fiber subscribers include FTTH/B & FTTC subscribers

### Mobile Performance

### **Growing ARPU & Subscribers**

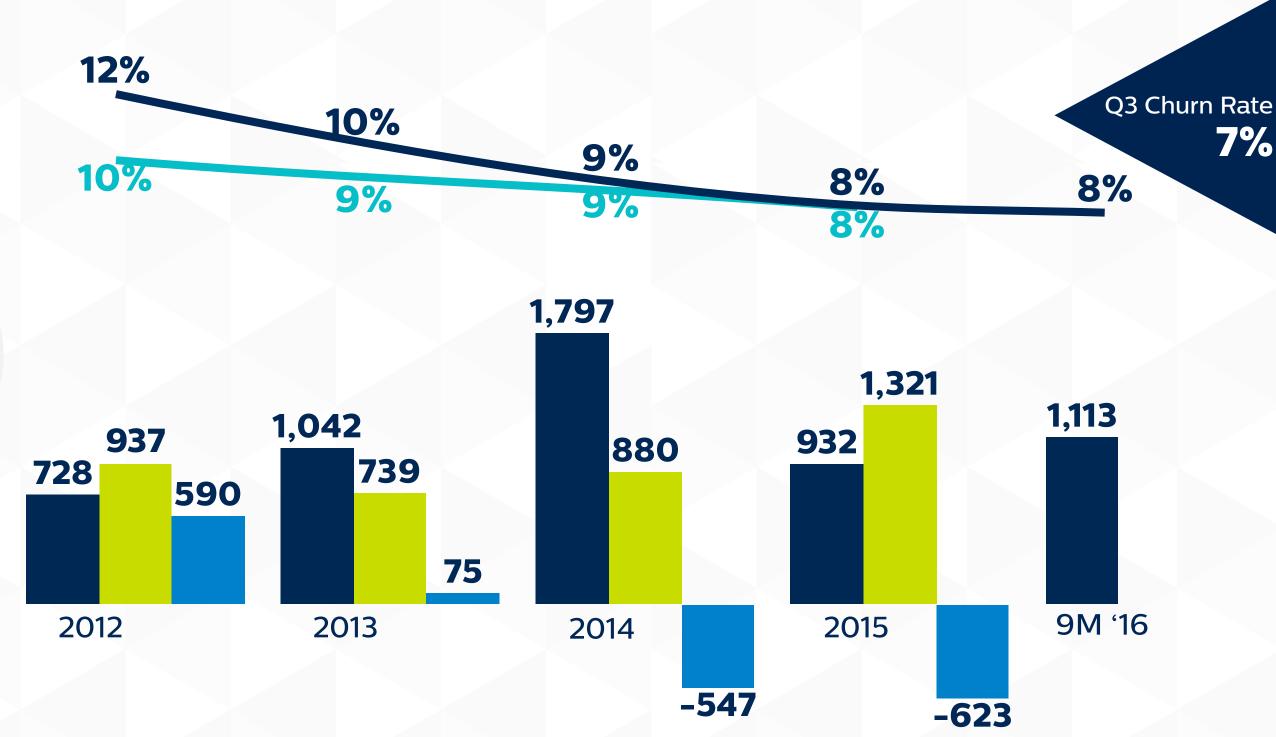
- Blended ARPU (TL)
- Postpaid (mn)
- Prepaid (mn)



### Lower Churn Rate & Strong Net Subscriber Addition

(thousand)

- Türk Telekom Vodafone Turkcell
- Türk Telekom Quarterly Avg. Churn Rate
- Market Quarterly Avg. Churn Rate



Other operators' data are from their own latest publications.

## Monetizing Data

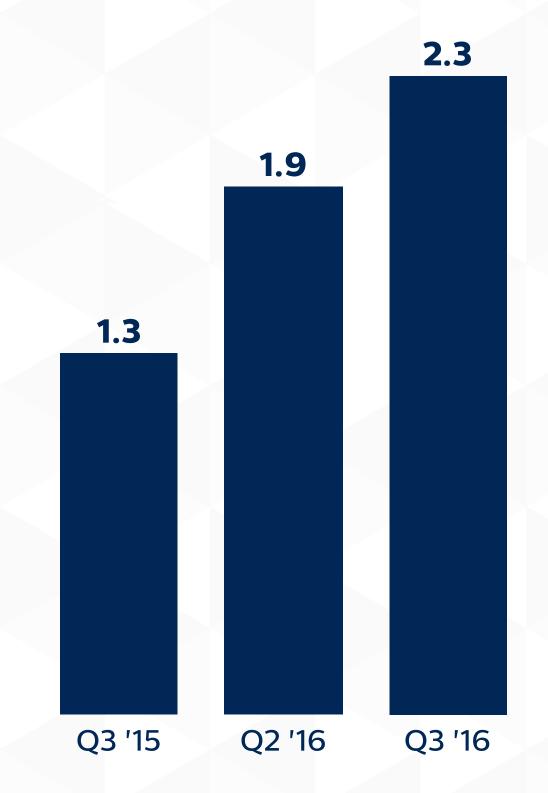
#### **Data Revenue**

(Service revenue shares)

# 34% 33% 30% Q3 '15 Q2 '16 Q3 '16

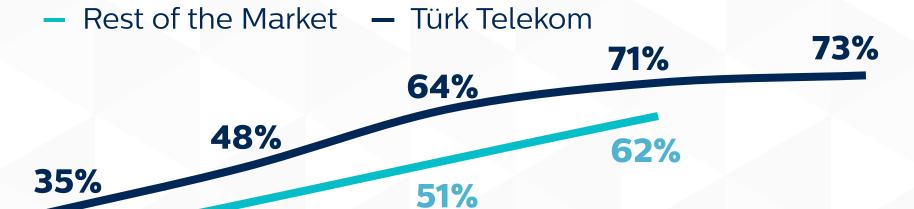
# Avg. Monthly Mobile Data Usage

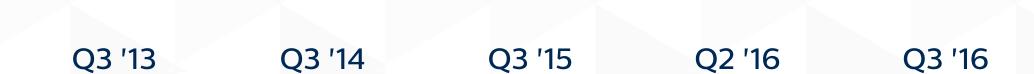
(GB per subscribers<sup>1</sup>)



(1) Türk Telekom smartphone subscribers

### **Smartphone Penetration**



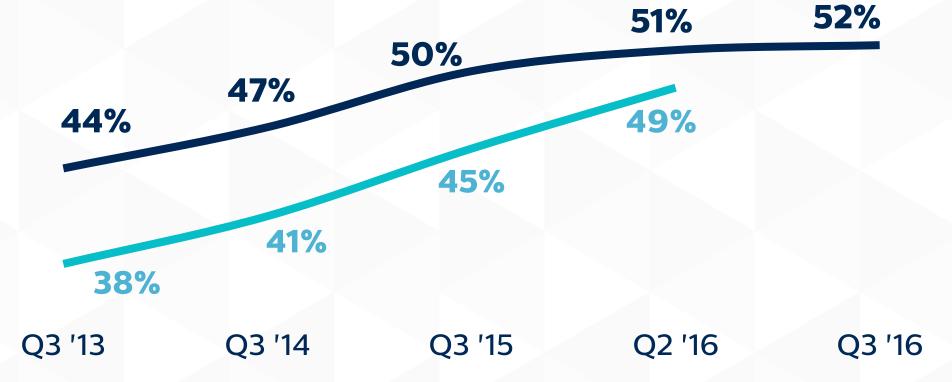


#### **Postpaid Ratio**

38%

27%

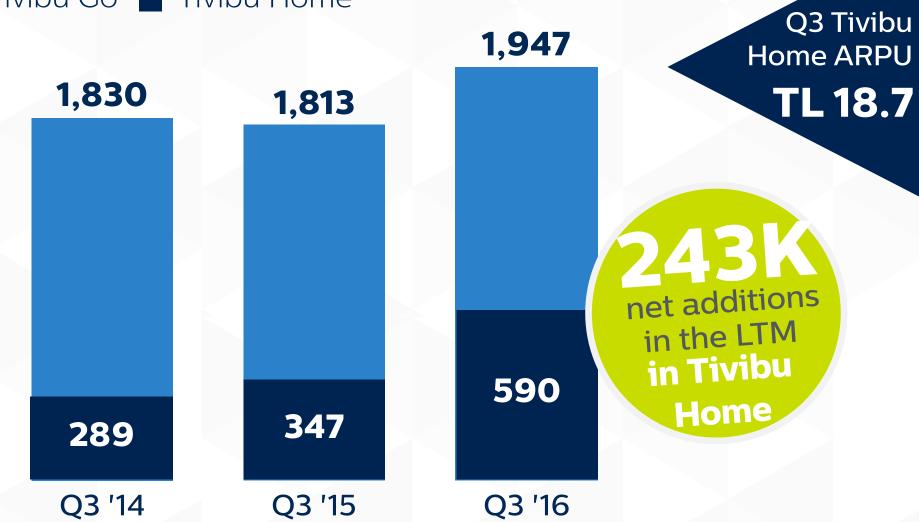
Rest of the Market
Türk Telekom



### TV Performance

#### Subscribers

(thousand)■ Tivibu Go■ Tivibu Home

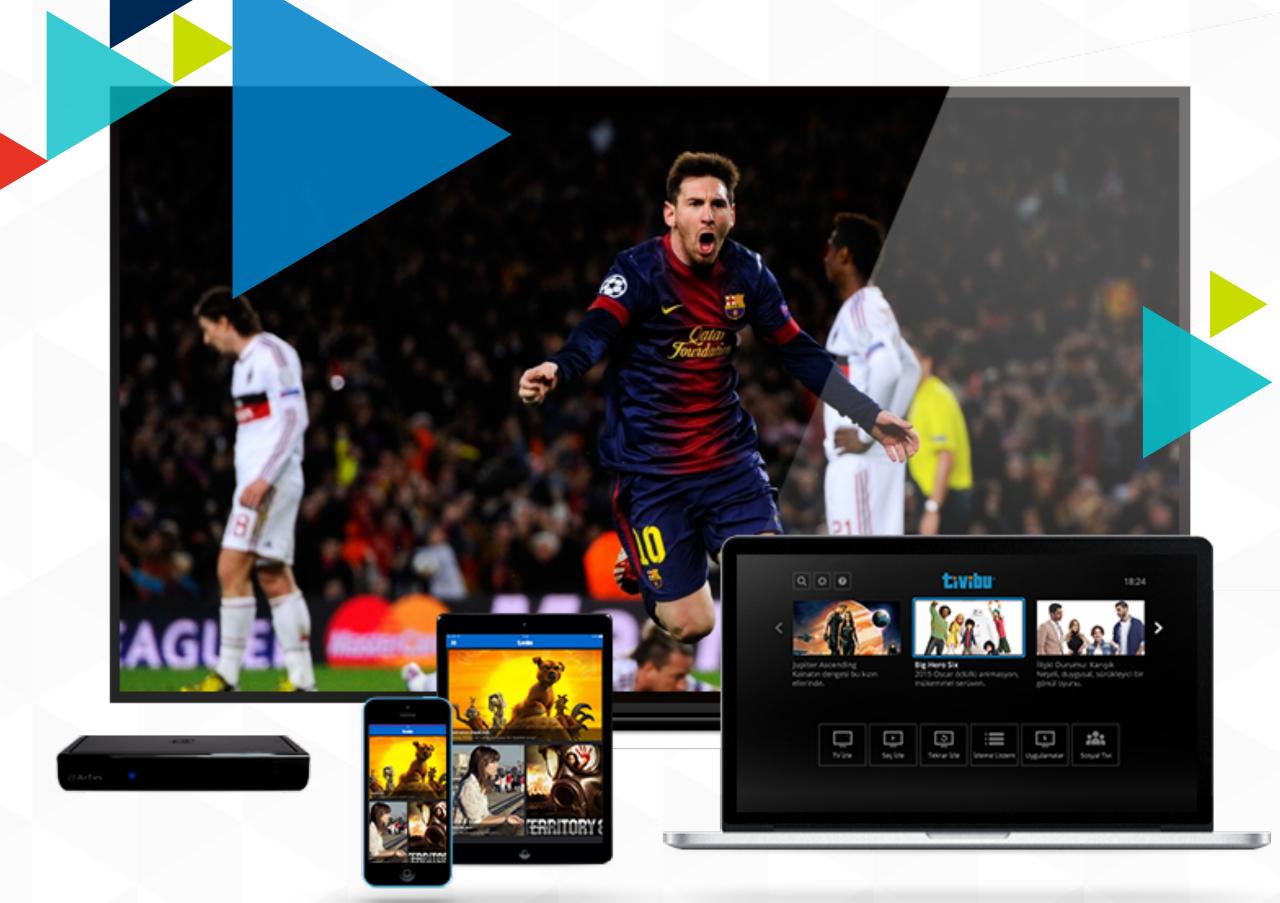


	Number of Channels	Number of Archives	Price* (TL)	Price** (TL)
Cinema Package	204	8,250+	19	29
Super Package	226	8,500+	39	49

<sup>\* 24</sup> months contracted prices | \*\* 12 months contracted prices



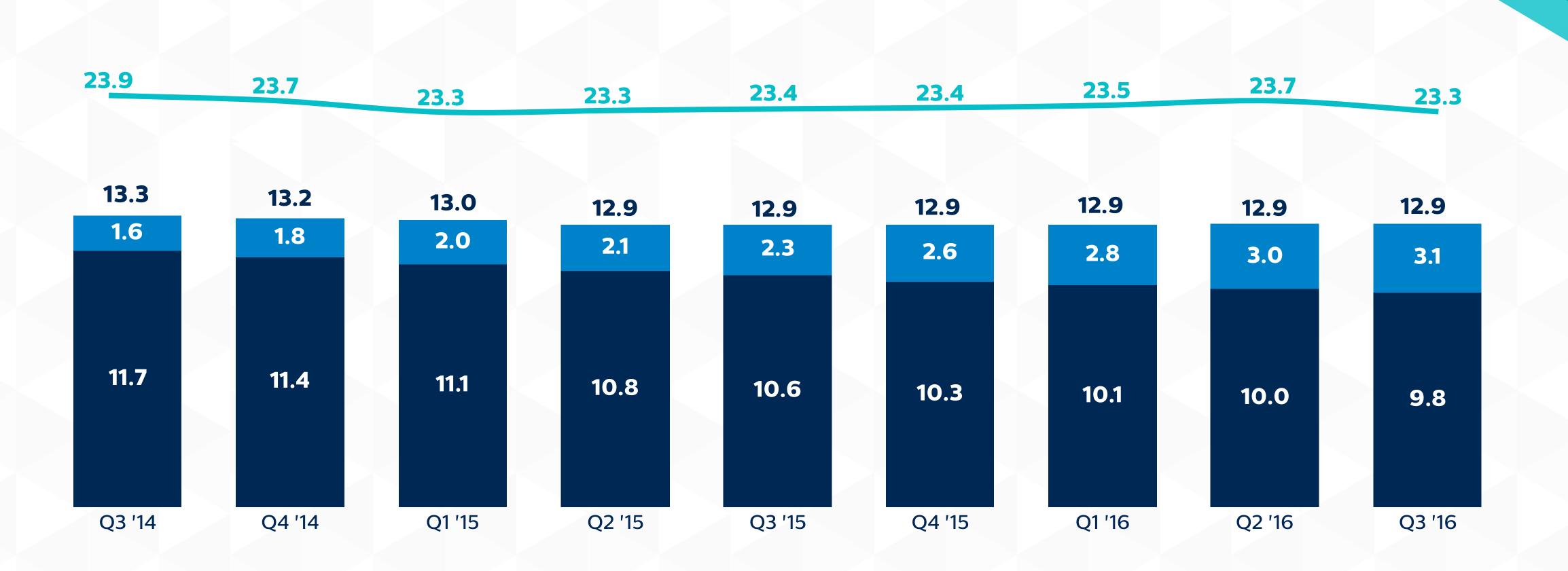




# Fixed Voice

#### **Access Lines and ARPU**

■ Fixed Voice (mn) ■ Naked Broadband (mn) − Fixed Voice ARPU (TL)



## Corporate Data

- > 8% of our total revenues are generated by corporate data business in Q3 '16
- Corporate data revenue growth is mainly driven by IPVPN revenues

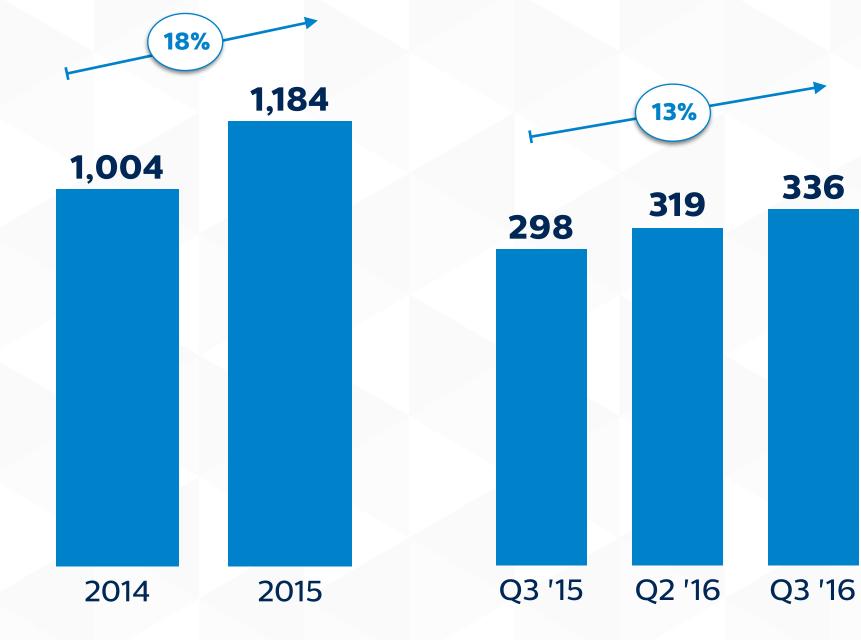


#### **Cloud Services**

Türk Telekom, a member of Cloud Security Alliance, offers various options under Cloud Services such as BuluTT Göz, BuluTT Konferans, BuluTT Ölçüm, BuluTT Akademi, BuluTT Radyoloji, BuluTT e-posta

### Revenues

(TL mn)





#### Metroethernet

It is a flexible, cost-efficient technology scalable between 5Mbps and 1Gbps, which allows all kinds of data flow

#### **TT VPN**

TT VPN provides fast and safe connection end to end, from multiple points to multiple points. With TT VPN, customer's offices all around Turkey can be united while fast and safe data transfer via virtual network is enabled



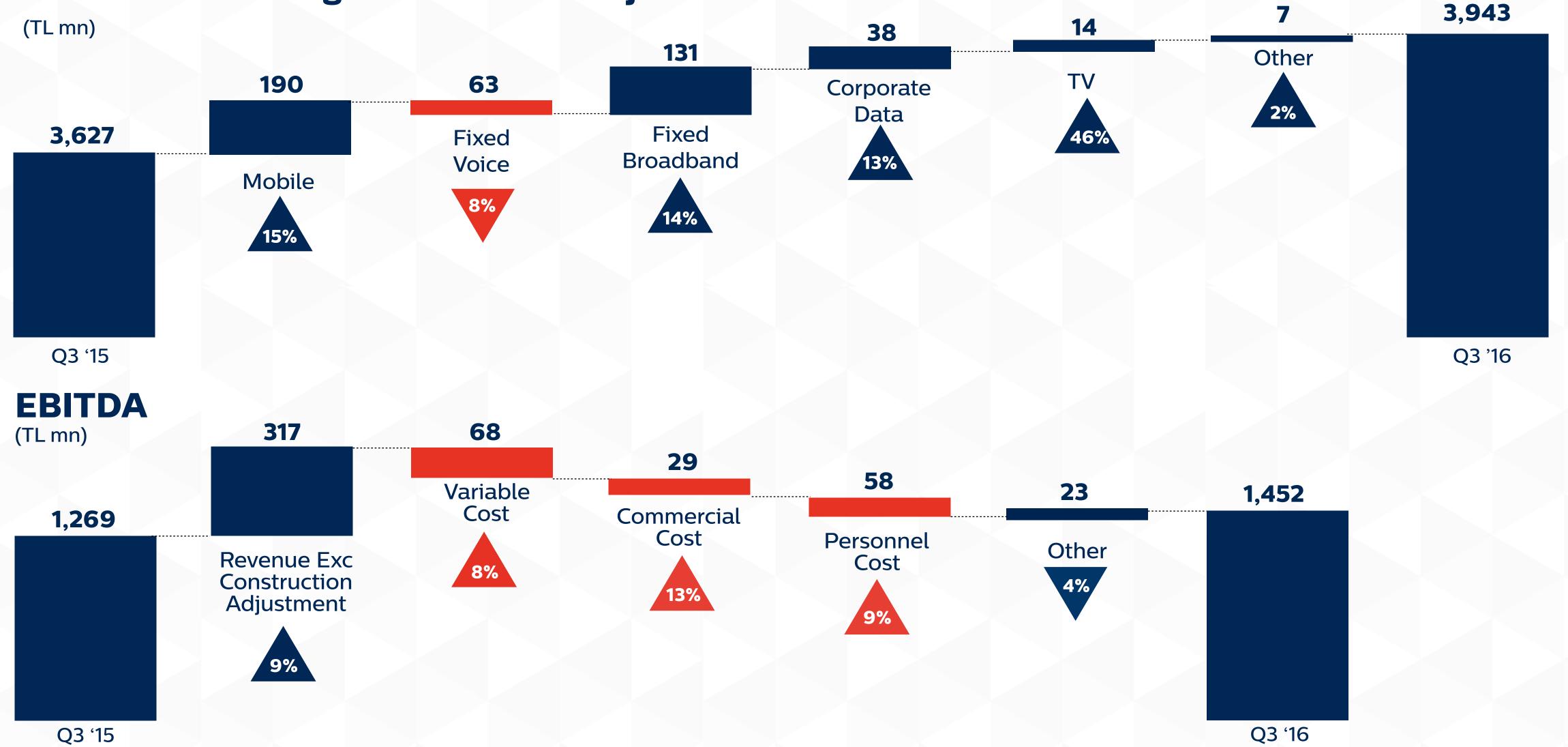
#### **Leased Line**

It is a data line uniquely reserved for customer's usage, which performs the constant and continuous data transfer on the physical layer from point to point between two ends



## Financial Performance

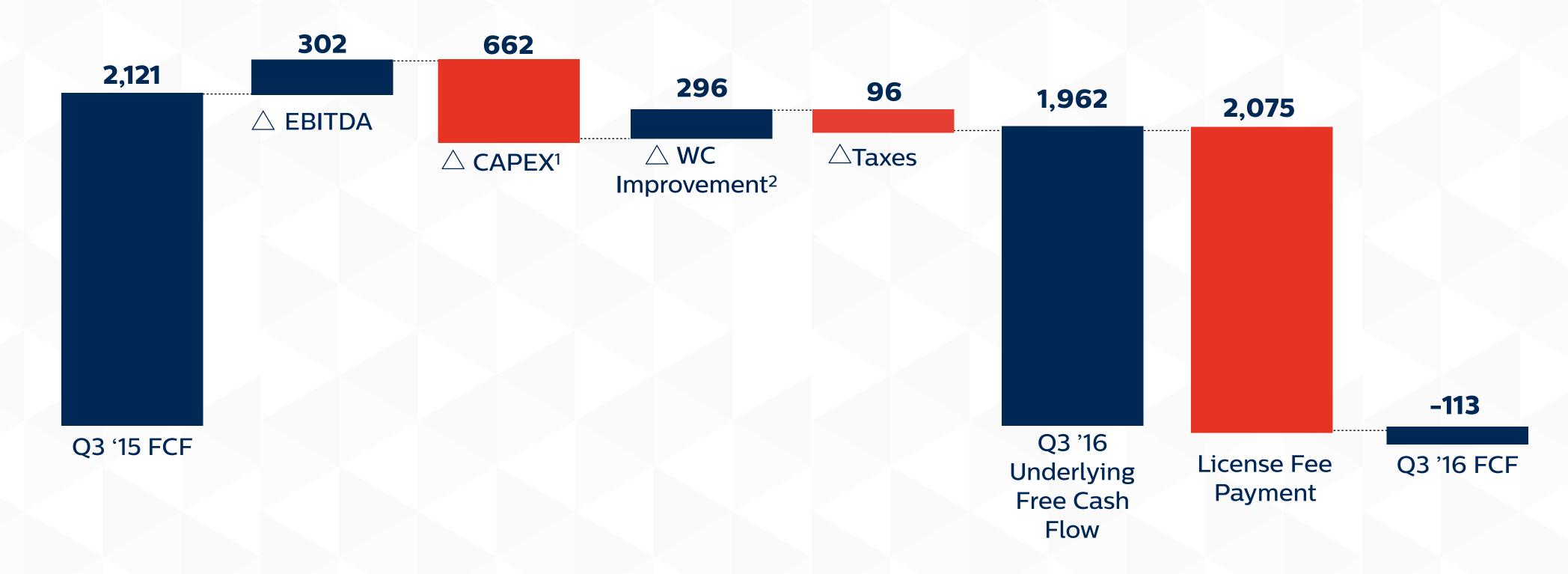
#### **Revenue Excluding Construction Adjustment**



# Free Cash Flow Generation

### LTM FCF Development

(TL mn)



<sup>(1)</sup> Excludes license fee

<sup>(2)</sup> Excludes restricted cash change & license fee related VAT payment

### Debt Profile

#### **Net Debt**

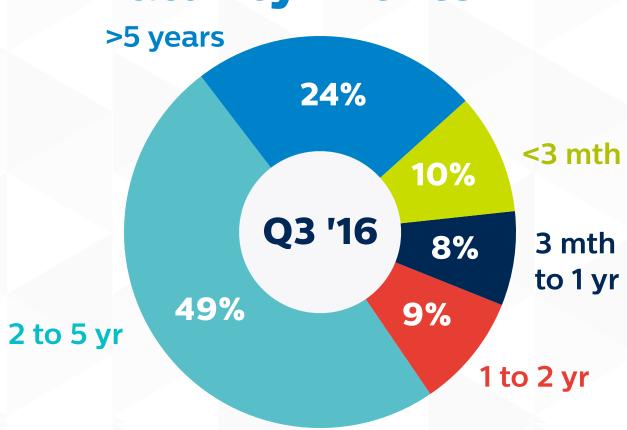
Net Debt (TL bn) - Net Debt/EBITDA

1.99
1.92

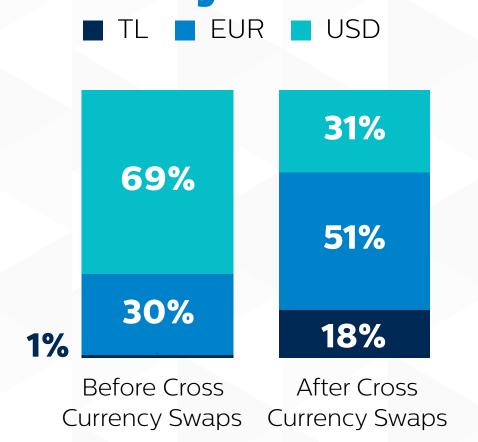




#### **Maturity Profile**



#### **Currency Breakdown**

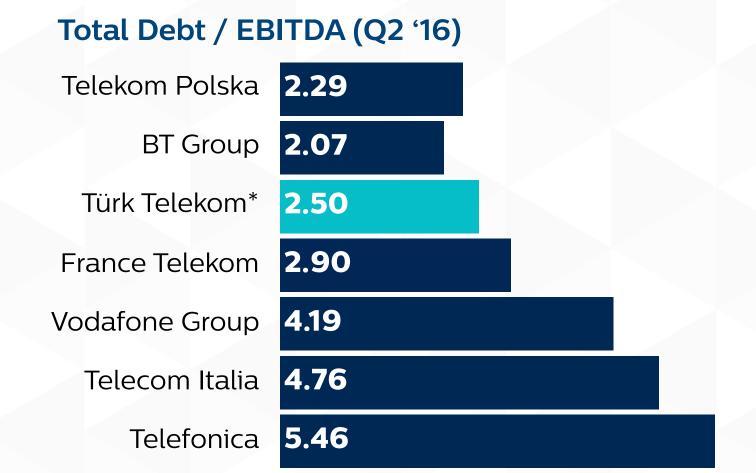


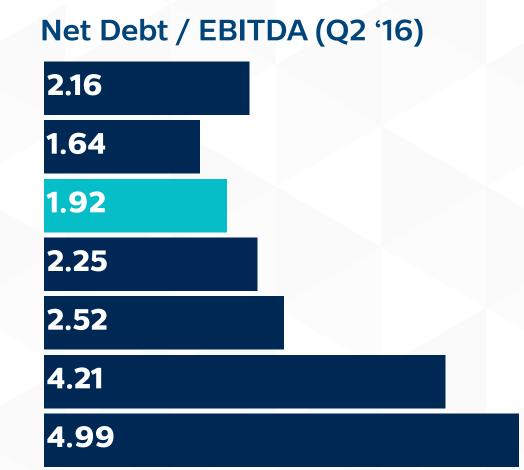
#### **Average Maturity of Debt**

■ Total Debt (TL bn) — Average Maturity of Debt (years)



#### Low debt burden within the median of peers







# Guidance

TL mn	2014 YE	2015 YE
Revenue (exc.construction adjustment) <sup>1</sup>	13,243	14,190
EBITDA	5,047	5,334
CAPEX <sup>2</sup>	2,146	2,930



7% to 9% growth

TL 5.5 to 5.7bn

~TL 3.2bn

<sup>(1)</sup> Construction accounting adjustment is a non-operational revenue line booked in conjunction with upgrades to our fixed line infrastructure, such as the upgrade from copper to fiber based network.

<sup>(2)</sup> Excluding license fees

## Summary Income Statement

(TL mn)	Q3 '15	Q2 '16	Q3 '16	YoY Change	QoQ Change
Revenues	3,696	3,940	4,118	11.4%	4.5%
EBITDA	1,269	1,322	1,452	14.5%	9.8%
Margin	34.3%	33.6%	35.3%		
Operating Profit	669	627	733	9.7%	16.9%
Margin	18.1%	15.9%	17.8%		
Financial Income/(Expense)	(1,195)	(212)	(595)	-50.2%	181.3%
FX & Hedging Gain/(Loss)	(1,106)	(88)	(498)	-55.0%	462.8%
Interest Income/(Expense)	(72)	(93)	(103)	43.3%	10.8%
Other Financial Income/(Expense)	(17)	(31)	5	n.m.	n.m.
Tax Expense	22	(168)	(129)	n.m.	-23.0%
Net Income	(493)	248	9	n.m.	-96.5%
Margin	n.m.	6.3%	0.2%		

# Summary Balance Sheet

(TL mn)	30.09.2015	30.06.2016	30.09.2016
Total Assets	21,467	26,626	26,590
Intangible Assets <sup>1</sup>	5,047	8,076	8,038
Tangible Assets <sup>2</sup>	8,188	8,752	8,761
Other Assets <sup>3</sup>	5,450	6,583	6,641
Cash and Equivalents	2,782	3,214	3,150
Total Equities and Liabilities	21,467	26,626	26,590
Share Capital	3,260	3,260	3,260
Reserves, Retained Earnings and Other Equity Items	700	1,395	1,433
Interest Bearing Liabilities <sup>4</sup>	12,001	13,722	13,615
Provisions for Employee Termination Benefits	612	601	614
Other Liabilities <sup>5, 6</sup>	4,893	7,648	7,669

<sup>(1)</sup> Intangible assets excluding goodwill

<sup>(2)</sup> Tangible assets include property, plant and equipment and investment property

<sup>(3)</sup> Major items within other assets are trade receivables, prepaid expenses, other current assets and deferred tax asset

<sup>(4)</sup> Includes short-term and long-term borrowing and short-term and long-term obligations under finance leases

<sup>(5)</sup> Major items within other liabilities are deferred tax liability, trade payables, provisions, income tax payable, employee benefit obligations, deferred revenue, other current liabilities, and minority put option liability

<sup>(6)</sup> As of Q3 '15 minority put option liability was terminated due to acquisition of minority shares of Avea



